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Session Number 1067
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The Ups and Downs of NNM Status Polling

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This session will focus on:

- Understanding NNM's default status polling behavior
 - How status polling has come to be “adaptive”
 - The entry points to customizing NNM's polling behaviors
- Alarms that convey status
 - Understanding their default behaviors and idiosyncrasies
 - How the number of alarms received are reduced by NNM
- Default Event Correlation logic that pertains to device status
 - Its effects on the alarms seen in the alarm browser
 - Its dynamic effects on status polling behavior
 - Everything you needed to know but were afraid to ask

In a nutshell

- *netmon* performs discovery and status polling
 - ICMP/IPX polls issued to *interfaces* discovered by NNM
 - SNMP status polls issued *to* agents, *about* interfaces
 - Polling intervals are set in different ways and dynamically
- The *event subsystem* conveys status to Alarm Browser & maps
 - Alarm browser is “node centric” through NNM V6.31
 - Map status is propagated from interfaces
- *Event Correlation* introduced in NNM V6.0
 - Connector Down correlation addressed cascade failures
 - Pair-Wise, Repeated Event correlation reduce status alarms
 - NodeIf correlation added in NNM V6.31 – tectonic changes
 - Status correlations tied heavily to *netmon*, event subsystem

NNM status through the ages

- NNM V5.0
 - Bridge MIB and unnumbered interface discovery & polling
- NNM V6.0
 - Connector down ECS & critical path analysis in *netmon*
 - Relational event display & status polling reduction.
- NNM V6.2
 - SNMP-based polling and object-based polling
 - Change default status settings to quiet unconnected ports
- NNM V6.31
 - Major change to default status event behaviors for Node/If
 - NodeIf, IntermittentStatus, status in Dynamic Views
- NNM V6.4
 - Status polling and ECS interval tweaks to reduce events

Summary of default status polling behavior

- Global default for any discovered interface: 15 minutes
 - Same for Layer 2 SNMP-discovered interfaces
 - Polls are scheduled by *netmon* and spread randomly to reduce load
- Status polling reduction for secondary failures
 - Interval doubles for interfaces beyond primary IF (V6.0+)
- Object-based polling (V6.2+)
 - Routers, bridges, hubs polled more frequently, Primary IF's even more
 - V6.4: poll *less* frequently (except primary Ifs); add node objects
- Dynamically-adjusting polling by *netmon* (V6.31+)
 - All down interfaces re-pollled at 2 and 4 minutes
 - All up interfaces re-pollled at 2 minutes
 - All connector interfaces immediately polled when one goes down

Layer 2 polling default status behaviors

- Support for Bridge, MAU, Repeater MIB; VLANs
- Un-numbered Ifs: inferred from port table, polled via ARP
 - Status (V5-V6.1): Critical/Normal; (V6.2+): Unknown/Normal
- SNMP status mapping fixed from V5 until V6.2 (all log-only)
 - Status reflected in maps, but not in Alarm Browser

ifAdminStatus ifOperStatus OV Status

| | | |
|---------|---------|----------|
| down | any | DISABLED |
| testing | any | TESTING |
| up | up | NORMAL |
| up | down | CRITICAL |
| up | testing | TESTING |

Layer 2 status configurable in NNM V6.2+

- *netmon.statusMapping* defines customizable SNMP status levels
- File contains colon separated triplets. Possible values:

| ifAdminStatus | : | ifOperStatus | : | Status |
|---------------|---|----------------|---|----------------|
| ----- | | | | |
| up | | up | | unset |
| down | | down | | unknown |
| testing | | testing | | normal, up |
| any | | unknown | | critical, down |
| | | dormant | | disabled |
| | | notpresent | | unmanaged |
| | | lowerlayerdown | | restricted |
| | | any | | testing |

SNMP-based polling NNM V6.2+

- *netmon.snmpStatus* – Status poll via SNMP by IP Addr. ranges
 - Designed to provide alternative to ICMP as status mechanism
 - Queries ifIndex, ifOperStatus, ifAdminStatus
 - Interface status set per *netmon.statusMapping* rules
 - Be careful to list only SNMP-supported devices
- `netmon -k snmpTimeoutImplies=status` (lrf setting)
 - Possible values: unknown, unchanged, critical (default)
- Example `$OV_CONF/netmon.snmpStatus` file entries:
 - 10.2.112.86 # tomcat
 - 10.2.1-255.0-49
 - 10.2.4-5.*
 - *.*.*.*

Object-based polling NNM V6.2+

- Options -> SNMP Configuration -> Poll Objects button
 - JAVA GUI to configure *netmon.statusIntervals*
 - Configuration file format: filter:interval:[primary if interval]
- Affects Default polling intervals out of box:
 - Tightens default polling intervals for Routers, Bridges, Hubs
 - ***Loosens*** default polling intervals for Nodes to 1h (V6.4)
- Uses *netmon*'s Critical Path Analysis to determine primary
- Uses NNM standard filters and filter definition language
- Command line to determine polling interval for device/interface:
 - xnmsnmpconf -resolve target*
 - nmdemandpoll -i target* (issues polls)

Object-based polling NNM V6.2+

- Default Object-based polling intervals:

- NNM V6.2:

- NNM V6.31:

| Object Class | Status Polling Interval (seconds) | Primary Status Polling Interval (seconds) |
|--------------|-----------------------------------|---|
| Routers | 180 3 Min | 60 1 Min |
| Bridges | 300 5 Min | 90 1.5 Min |
| Hubs | 450 7.5 Min | 450 7.5 Min |

- NNM V6.4:

| Object Class | Status Polling Interval (seconds) | Primary Status Polling Interval (seconds) |
|--------------|-----------------------------------|---|
| Routers | 900 15 Min | 60 1 Min |
| Bridges | 14400 4 hours | 90 1.5 Min |
| Hubs | 14400 4 hours | 450 7.5 Min |
| Nodes | 14400 4 hours | 3600 1 Hour |

Dynamically-adjusting status polling

- V6.0 *netmon* enhancement to support Connector Down
 - Reduce status polls issued to secondary failure-mode IF's
- V6.31 *netmon* status polling enhancements:
 - Priority status polling for multi-homed nodes
 - Old way: Stick to schedule for polling other IF's when one IF fails
 - New way: Immediately poll other "up" IFs on node; IFNode applies
 - False node down's
 - Old way: Stick to schedule for polling newly down interface
 - New way: Poll down IF at 2 minutes & 4 minutes; pair-wise applies
 - Flapping status
 - Old way: Stick to schedule for polling newly up interface
 - New way: Poll IF at 2 minutes; intermittentStatus circuit applies

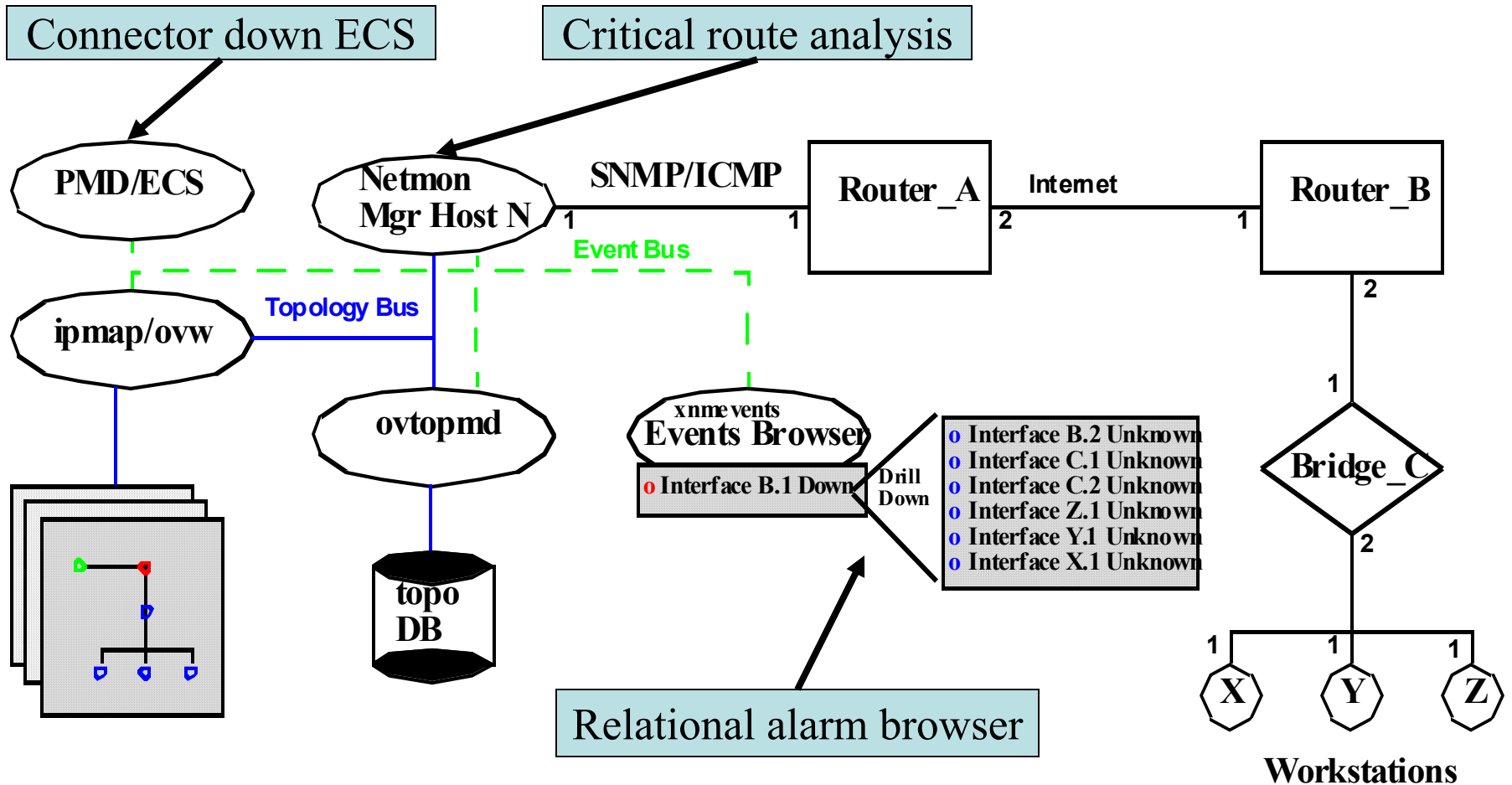
Summary of event correlations affecting status events

- NNM 6.0:
 - Connector Down relates primary to secondary failures
 - Node_down events show related IF_down events
 - Repeated Event applied to Node_up
 - Pair-wise applied to many status events
 - Alarms acknowledged if up condition occurs within 10 minutes
- NNM 6.31:
 - NodeIF supplements Connector Down
 - Pair-wise behavior updated & IntermittentStatus added
- NNM 6.4
 - De-duplication applied to status events
 - Status intervals, some ECS circuit parameters opened up

Cascade failure status event handling

- Introduced NNM 6.0 through several major functionality adds:
 - Critical route analysis in *netmon*
 - *netmon* builds in-memory path to every interface
 - Distinguish primary and secondary failures
 - New varbind added to status events: ECS UUID of Primary
 - Reduce polls to secondary failures if not important nodes
 - Important Nodes filters defined using standard NNM FDL
 - ECS runtime engine with Connector Down correlation
 - Suppresses secondary failure events unless important
 - Relational event store (SOLID) - trapd.log deprecated
 - Show Correlated Events to view suppressed alarms

Cascade failure status event handling



Connector Down configuration entry points

- Network Polling Config:
- Event Correlation:

ConnectorDown - Modify

Parameters for correlation: ConnectorDown

| Name | Current Value | Modified | Update | |
|--------------------------|---------------|----------|---------|--|
| MaxNodeStatusWait | 5m | | Static | The maximum time to wait for more appropriate node status alarm |
| ExtraAnalysis | true | | Dynamic | Perform extra analysis to determine best node status alarm |
| NodeStatusEventTypeList | ... | | Dynamic | These are the primary failure event types that can be used as the |
| NodeEvThenIfaceEv | false | | Dynamic | Node Status events precede Interface Status events? |
| ImportanceTimeout | 15s | | Static | The value to wait for an annotation response from netmon |
| InputEventTypeList | ... | | Dynamic | List of valid input event OIDs for this correlation |
| IfaceStatusEventTypeList | ... | | Dynamic | These are the primary failure event types that can be used as the |
| CorrelateOnNonSuppress | true | | Dynamic | Correlate secondary failure events when configured not to suppress |

Network Polling Configuration

General | IP Discovery | IPX Discovery | Status Polling | Secondary Failures

Secondary failure polling options

Status polling reduction multiplier:

Identify important nodes using filter:

Failure status for important nodes:

Failure status for all other nodes:

Suppress alarms for secondary failures

Pair-wise correlation

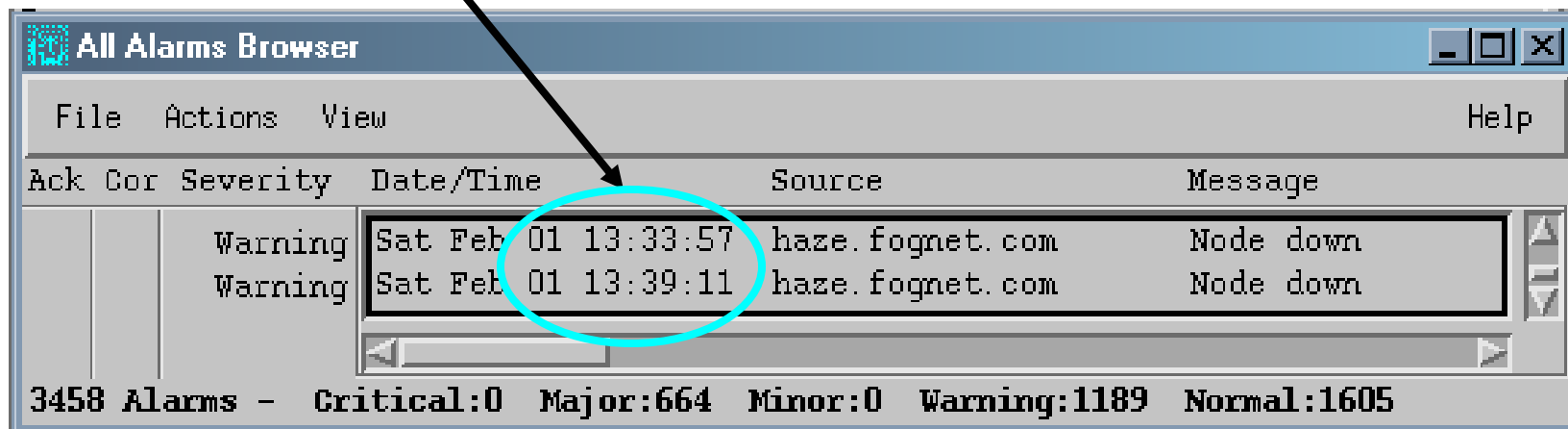
- Introduced in NNM V6.0
 - Applied to all status events logged (next slide)
 - Status alarms *acknowledged* if parent rec'd in PairedTimeWindow (10m)
 - Child events released immediately; Automatic actions launched
 - No reduction in the number of status events seen in alarm browser
- Behavior changed in NNM V6.31
 - Status alarms *deleted* if parent rec'd in PairedTimeWindow (10 minutes)
 - Child events held. Event only seen in alarm browser after 10 minute delay
 - Automated actions not launched prematurely, paired events never seen.
 - Details of parameters changed:
 - DeleteOrAcknowledge changed from AutoAcknowledge to Delete
 - ChildEventImmediateOutput=false
 - InhibitParentOfInhibitedChild=true

Status events affected by Pair-wise

- V6.0-V6.31:
 - Node_up acknowledges Node: _Marginal, _Warning, _Major, _Down
 - Segment_Normal acknowledges Segment_Major, Segment_Critical
 - Network_Normal acks Network_Warning, Network_Critical
 - Station_Normal acks Station: _Marginal, _Warning, _Major, _Critical
 - Remote_Mgr_Up acknowledges Remote_Mgr_Down
- V6.4:
 - IF_Up deletes IF_Down
 - Node_Up deletes Node_Down, Node_Unknown
 - Segment_Normal deletes Segment_Major, Segment_Critical
 - Network_Normal deletes Network_Major, Network_Critical
 - Station_Normal deletes Station: _Marginal, _Major, _Critical
 - Remote_Mgr_Up deletes Remote_Mgr_Down

Pair-wise correlation example 1

- All NNM versions prior to V6.0
 - Not in effect for any default status events
 - All status event released immediately and no stateful data held



The screenshot shows the 'All Alarms Browser' window with a table of alarms. The table has columns for Ack, Cor, Severity, Date/Time, Source, and Message. Two rows are visible, both with a severity of 'Warning' and a message of 'Node down' from 'haze.fognet.com'. The second row's date and time, 'Sat Feb 01 13:39:11', is circled in cyan. An arrow points from the text 'All status event released immediately and no stateful data held' to this circled timestamp.

| Ack | Cor | Severity | Date/Time | Source | Message |
|-----|-----|----------|---------------------|-----------------|-----------|
| | | Warning | Sat Feb 01 13:33:57 | haze.fognet.com | Node down |
| | | Warning | Sat Feb 01 13:39:11 | haze.fognet.com | Node down |

3458 Alarms - Critical:0 Major:664 Minor:0 Warning:1189 Normal:1605

Pair-wise correlation example 2

- NNM V6.0-V6.31

- Node Down at 19:21; Node down event released immediately
 - PairedTimeWindow expires (10 minutes) – no action
- Node Down at 19:51; If Up event received within 10 min
 - Pair-wise acknowledges message
 - Correlated events show ConnectorDown's correlated-events

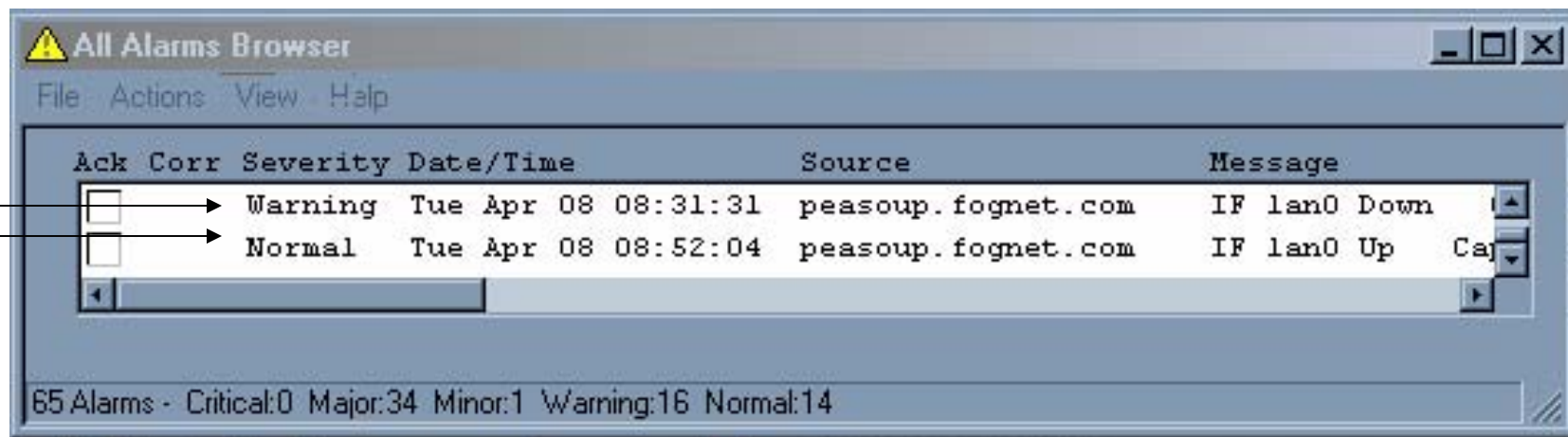
| File | Actions | View | | | | | Help |
|------|---------|----------|---------------------|-------------------|------------------|--|------|
| Ack | Cor | Severity | Date/Time | Source | Message | | |
| | * | Warning | Mon Apr 07 19:21:50 | cloudy.fognet.com | Node down | | |
| | * | Major | Mon Apr 07 19:21:50 | 192.168.1 | Network critical | | |
| ✓ | * | Warning | Tue Apr 08 09:51:23 | cloudy.fognet.com | Node down | | |
| ✓ | * | Major | Tue Apr 08 09:51:23 | 192.168.1 | Network critical | | |

| Correlated Events for Alarm [UID 2f45d1b2-69c9-71d7-1dc6-c0a8...] | | | | | |
|---|---------------------|-------------------|--------------|--|--|
| 1. | Tue Apr 08 09:51:23 | cloudy.fognet.com | Node down | | |
| 2. | Tue Apr 08 09:51:23 | cloudy.fognet.com | IF 3Com down | | |

3 Normal:7 (2 acknowledged)

Pair-wise correlation example 3

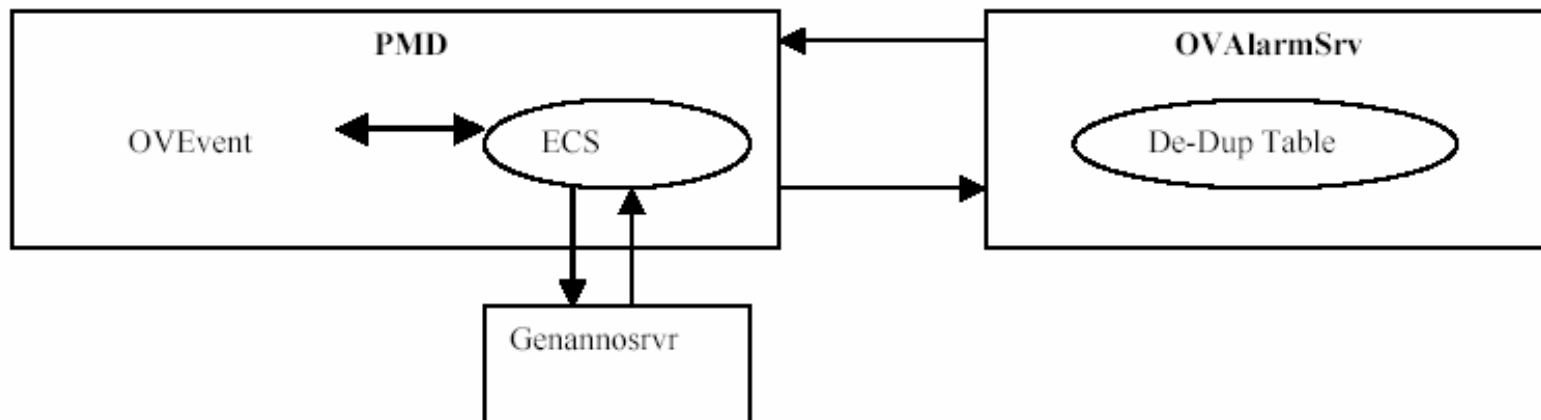
- V6.31+:
 - IF detected unreachable at 08:31
 - Event held until PairedTimeWindow expires (10 minutes by default)
 - IF_down event released to alarm browser at 08:41 with original timestamp
 - IF_up is a separate, un-correlated event



- No alarms ever seen alarm browser if If_up received within 10 minutes

De-duplication (V6.4+)

- Dedup is a post-processing correlation,
 - Fed from *OVALarmSRV* vs. *pmd* for other ECS circuits
 - Improves interaction with standard correlations effecting events
 - More info: NNM_Event_Reduction White Paper & dedup.conf man/ref
- Repeated event correlation becomes a “legacy” correlation
 - Repeated event default correlations affecting status:
 - *OV_Node_Up* in V6.0+ (RepeatedTimeWidow = 1h)



De-duplication (V6.4+)

- Replaces existing identical event with latest; embedding previous
- \$OV_CONF/dedup.conf is only configuration entry point
- Status events configured for de-dup by default:
 - OV_IF_Down, OV_IF_Unknown, OV_IF_Intermittent

```
#           Event De-Duplication Configuration file
# Format
# <TrapOid[[, $r][, $NUM][, $*]]>
# Note:
# TrapOid is the oid that identifies the event to be de-duplicated
# $r is the event source
# $NUM is to specify the varbind number. 1<= NUM <=16
# $* is for all varbinds
#
# De-Dup Examples:
# <.1.3.6.1.4.1.11.2.17.1.0.59179225>
# <.1.3.6.1.4.1.11.2.17.1.0.59179225, $r>
# <.1.3.6.1.4.1.11.2.17.1.0.59179225, $r, $2>
# <.1.3.6.1.4.1.11.2.17.1.0.59179233, $r, $1, $2>
# <.1.3.6.1.4.1.11.2.17.1.0.59179225, $r, $*>
#
# Uncomment out the following line to turn the de-duplication off
#DEDUPLICATION=OFF
#
# OV_IF_Unknown
<.1.3.6.1.4.1.11.2.17.1.0.40000011, $r>
# OV_IF_Down
<.1.3.6.1.4.1.11.2.17.1.0.58916867, $r>
```

NodeIf correlation (V6.31+)

- Part of “node bias” paradigm shift Why? What was broken?
- For multiple interface devices:
 - Individual interface status “log-only” prior to V6.31
 - Connector device IF events not seen in alarm browser
 - Intermediate node status alarms OK, but not complete
 - Node up unpredictable, for example:
 - Node goes down, most interfaces come up – no node up event
 - Node up Repeated Event correlation a band-aid
- For single interface devices:
 - Interface status always directly maps to node status
 - Too many events if interface logging behaviors changed

NodeIf circuit characteristics (V6.31+)

- Supplements Connector Down correlation
 - Connector Down provides event suppression of secondary failures
 - NodeIf provides event suppression of connector nodes' interface events
 - Router/switch interface status events are correlated to the node event
- Uses data from new status event varbinds passed by *netmon*
 - Distinguishes simple devices (non-connector) from connector devices
 - Looks at # of If's and object capabilities (isIPRouter and isSwitch)
- Connector Device behavior:
 - Gather interface events; wait up to PairedTimeWindow (10 minutes);
 - Send resultant node status event unless node down or unknown is detected
- Simple Device behavior:
 - Send interface status events immediately, always suppress node status
- Coupled to Pair-wise correlation's PairedTimeWindow

NodeIf circuit event display

- One event in Alarm Browser
 - IF_down, or IF_Unknown
 - Related interface events embedded in Actions -> Correlated Events
 - of by double-click on number of events embedded

Correlated Events for Alarm UUID f992706c-6799-7

[-] Sat Apr 05 14:08:24 gw-train.imci.net IF As4 Down
 [-] Sat Apr 05 13:55:09 gw-train.imci.net IF Et0 Dow
 [-] Wed Apr 02 09:47:27 gw-train.imci.net IF As8 D

All Alarms Browser

File Actions View Help

| Ack | Corr | Severity | Date/Time | Source | Message |
|--------------------------|------|----------|---------------------|-------------------|----------------|
| <input type="checkbox"/> | 24 | Warning | Sat Apr 05 14:08:24 | gw-train.imci.net | IF As4 Down (|
| <input type="checkbox"/> | | Warning | Sat Apr 05 14:08:24 | gw-train.imci.net | Node Down Caps |

IF As7 D
 IF As6 D
 IF As5 D
 IF As3 D
 IF As2 D

Status event enhancements supporting NodeIf

- First major change to default status event behaviors since V3.31
- New varbinds convey status of related primary failure entities
 - Derived from *netmon*/standard connector-down event correlation
 - Used in Alarm Message text to convey “root cause”
- New varbinds convey capabilities of related primary failure entities
 - Allows correlations to be tuned depending on device-type



```
Correlated Events for Alarm UUID f992706c-6799-71d7-121c-c0a801030000
net IF As4 Down Capabilities: isIPRouter,isFrameRelay,isCDP Root Cause: gw-train.imci.net As4
imci.net IF Et0 Down Capabilities: isIPRouter,isFrameRelay,isCDP Root Cause: gw-train.imci.net Et0
n.imci.net IF As8 Down Capabilities: isIPRouter,isFrameRelay,isCDP Root Cause: gw-train.imci.net As8
n.imci.net IF As7 Down Capabilities: isIPRouter,isFrameRelay,isCDP Root Cause: gw-train.imci.net As7
n.imci.net IF As6 Down Capabilities: isIPRouter,isFrameRelay,isCDP Root Cause: gw-train.imci.net As6
n.imci.net IF As5 Down Capabilities: isIPRouter,isFrameRelay,isCDP Root Cause: gw-train.imci.net As5
n.imci.net IF As3 Down Capabilities: isIPRouter,isFrameRelay,isCDP Root Cause: gw-train.imci.net As3
n.imci.net IF As2 Down Capabilities: isIPRouter,isFrameRelay,isCDP Root Cause: gw-train.imci.net As2
```

V6.31+ status event configuration

| | |
|----------------------|-------------------------|
| dmtVoltageProbeTable | .1.3.6.1.4.1.412.2.4.53 |
| ENTERPRISES | .1.3.6.1.4.1 |
| ManageX | .1.3.6.1.4.1.2427 |
| OpenView | .1.3.6.1.4.1.11.2.17. |
| rmon | .1.3.6.1.2.1.16 |
| snmpTraps | .1.3.6.1.6.3.1.1.5 |

Events for Enterprise OpenView (.1.3.6.1.4.1.11.2.17.

| Name | Identifier |
|-------------------------|-------------------|
| OV_IF_Descr_Chg | Specific 58982413 |
| OV_IF_Disconnected_Nets | Specific 40000115 |
| OV_IF_Disconnected_Segs | Specific 40000007 |
| OV_IF_Down | Specific 58916867 |
| OV_IF_Flags_Chg | Specific 50790446 |
| OV_IF_Index_Remapped | Specific 58982417 |
| OV_IF_Intermittent | Specific 58982423 |
| OV_IF_IP_Addr_Chg | Specific 40000001 |
| OV_IF_Major | Specific 40000087 |
| OV_IF_Marginal | Specific 40000000 |

Modify Events

Description Sources Event Message Actions Forwarding

Actions:

- Don't log or display
- Log only
- Log and display in category: Status Alarms

Severity:

Warning

Event Log Message:

IF \$7 Down \$12 Capabilities: \$13 Root Cause: \$14 \$15

New varbinds in NNM 6.31+ status events

| IF Status | Node Status | |
|-----------|-------------|---|
| Varbind # | Varbind # | Description |
| \$11 | | Number of bits in the interface subnet mask |
| \$12 | | Interface ifAlias (hooray!) |
| \$13 | \$8 | Local list of capabilities |
| \$14 | \$9 | Name of primary failure host |
| \$15 | \$10 | Name of primary failure entity |
| \$16 | \$11 | OV OID of primary failure entity |
| \$17 | \$12 | Description of primary failure entity |
| \$18 | \$13 | Primary failure entity list of capabilities |

NodeIf ECS circuit configuration

- PairedTimedWindow is only available parameter
- V6.31 “internal” correlations
 - Three circuits added that are not configurable from Event Correlation GUI
 - NodeIf, IntermittentStatus, Chassis
 - Configured through edit of .ds files in \$OV_CONF/ecs/circuits/internal
 - “Managing” guide has procedure for reverting to previous version behavior
 - UNIX: NodeIf.ds is symbolic link to PairWise.ds, thus settable from GUI
- V6.4+ Correlation Composer
 - Launch from legacy Event Correlation GUI to configure NodeIf correlation
 - Allows “role-your-own” ECS circuits. (hooray!)
- NodeIf correlation structure:
 - Main correlation: OV_NodeIf_NodeDown – correlates IF to Node events
 - Two “helper” correlations:
 - OV_NodeIf_PrimaryIfUnknown – toss spurious unconnected IF events
 - OV_NodeIf_NodeNotConnector – toss Node events (simple devices)

IntermittentStatus correlation

- New correlation in NNM V6.31+
 - Provides visibility to Pair-wise suppressions that are repeating
 - Applies only to connector device interfaces as determined by *netmon*
- New status event
 - OV_IF_Intermittent – OpenView enterprise 58982423
- Details
 - Generated if IF_down rec'd RATE_COUNT times over RATE_PERIOD
 - RATE_COUNT
 - Default is 4 in V6.31
 - Default is 5 in V6.4
 - RATE_PERIOD Default is 30 minutes
 - Loosely coupled to default status polling intervals
 - Loosely coupled to *netmon*'s dynamic re-polls at 2 and 4 minutes

Correlation Composer (V6.4+)

- Premised on common logic sets for event-reducing correlations
 - A “Super circuit” providing sub-circuits:
 - Suppress, enhance, rate, repeated, transient, multiple source
 - Correlations defined under this model are called “instances”
- Not a replacement for default Event Correlation GUI
 - Note new “regular” correlation added in V6.4: FrameRelay
- More:
 - `$OV_WWW/htdocs/C/manuals/COMPOSER.pdf`
 - `$OV_DOC/WhitePapers/Developing_NNM_Event_Reduction.pdf`
- Event reduction tools in ascending order of complexity:
 - Event Customization, e.g. set event log-only or ignore
 - De-duplication
 - Composer
 - ECS Circuit customization

Event correlation configuration (V6.4+)

ECS Configuration - Microsoft Internet Explorer

Address <http://patchy.fognet.com/OvDocs/C/ecs/ecscmg.html>

Event Correlation in Selected Stream:

| Status | Name | Description |
|-----------|----------------------|------------------------------------|
| ✓ Enabled | Composer | Access to Correlation Composer |
| ✓ Enabled | ConnectorDown | Network Connector Down Correlation |
| Disabled | FrameRelay | Frame Relay Correlation |
| Disabled | MgXServerDown | ManageX Server Down Correlation |
| ✓ Enabled | PairWise | PairWise Events Correlation |
| ✓ Enabled | RepeatedEvent | Repeated Events Correlation |
| Disabled | ScheduledMaintenance | Scheduled Maintenance Correlation |

Enable
Disable
Describe...
Modify...

HP OpenView Correlation Composer - [http://patchy.fognet.com/OvDocs/C/ecs/Comp/Composer.fs]

File Correlations Options Help

Correlator Store

| Name | Type | Description | Enabled |
|---------------------------|--------------|--|---------|
| OV_NodeIf_NodeDown | Multi-Source | Correlates Interface status alarms under their related router or switch Node status ala... | ✓ |
| OV_Connector_Intermitt... | Rate | Listens for OV_Interface_Down alarms from routers and switches, and creates a new alarm... | ✓ |
| OV_NodeIf_PrimaryFUN... | Suppress | This is a helper correlator for the OV_NodeIf_NodeDown correlator (see the OV_NodeIf_No... | ✓ |
| OV_Chassis_Cisco | User Defined | Monitors Cisco traps for three error conditions: temperature, fan failure, and power su... | ✓ |
| OV_NodeIf_NodeNotCo... | Suppress | This is a helper correlator for the OV_NodeIf_NodeDown correlator (see the OV_NodeIf_No... | ✓ |
| OV_MultipleReboots | Rate | Listens for coldStart and warmStart traps and creates a new alarm when more than N col... | ✓ |

Scenario: Simple device unreachable

- Computer with one interface goes down (NNM V6.31+)
 - Node_down event will *never* be generated, suppressed by NodeIf
 - IF_down event held by Pair-wise 10 minutes, *then* sent to alarm browser
 - Automatic actions launched only if If_up event not received in 10 min
 - No alarm sent at all if If_up event not received in 10 minutes
 - Primary interface down event embedded by ConnectorDown
 - Any existing If_down events in Alarm Browser embedded by dedup (V6.4)
- Computer with one interface goes down (NNM V6.0 up to V6.31)
 - **Only** Node_down event sent since all IF events log-only
 - Node_down sent to alarm browser immediately, automatic actions launched
 - Node down acknowledged if Node_up rec'd within 10 min by pair-wise

Scenario: Connector device interface outages

- One or more interfaces on a switch go down (V6.31+)
 - IF_down event held by NodeIF for PairedTimeWindow (10 minutes)
 - IF events suppressed/embedded if Node_down or Node_Unknown detected
 - Additional IF_down events for switch suppressed and embedded
 - Pair-wise in effect: if IF comes up within 10 mins, IF_down/up pair discarded
 - IntermittentStatus event sent if IF “flaps” 4 or 5 times in 30 minutes
 - Primary failure event embedded by ConnectorDown
 - Any existing If_down events in Alarm Browser embedded by dedup (V6.4)
- One or more interfaces on a switch go down (All previous versions)
 - Node status event *may* be generated if status propagation rules satisfied
 - Node_down or Node_unknown sent when last reachable interface goes down
 - Node_up sent when all interfaces reachable, Repeated Event in effect (V6.0+)
 - Pair-wise in effect: Node up within 10 mins, Node status event acknowledged

Summary of influences on *netmon* status polling interval (defaults)

- Global status polling settings (*xnmsnmprconf*)
 - 15 Minutes, 0.8 sec timeout, 2 retries
- Secondary failure reduction multiplier (NNM V6.0+)
 - Reduce polls to 2ndaries at scheduled status polling interval times two
- Object-based status (V6.2+)
 - Status polling intervals based on any NNM filter, e.g. Routers, Bridges
 - Status polling can optionally specified for primary interfaces
- Priority status polling (V6.31+)
 - All interfaces on connector devices polled immediately if one IF down
- Failure mode polling (V6.31+)
 - Any down interface re-polled at 2 minutes and 4 minutes
- Intermittent status polling (V6.31+)
 - Any newly up interface re-polled at 2 minutes

Summary of node and interface status events

- Default logging status and effect of Connector Down & NodeIf

| | | 6.31- 6.31+ | |
|-------------------|---|-------------|----|
| OV_Node_Up: | All interfaces up | LO | LO |
| OV_Node_Warning: | One interface down; others up or unknown | L | LO |
| OV_Node_Marginal: | >One interface down; others up or unknown | L | LO |
| OV_Node_Major: | One interface up | L | LO |
| OV_Node_Down: | All interfaces down or unknown. | L* | C* |
| OV_Node_Unknown: | All interfaces on the node are unknown | L* | C* |
| OV_IF_Down: | Interface Down | LO | C* |
| OV_IF_Up: | Interface Up | LO | LO |
| OV_IF_Unknown: | Interface Unknown | LO | C* |

L – Logged LO – Log-Only C – Correlated by NodeIf * ConnectorDown

Summary of topology status

| | |
|---|--------------|
| | 6.31- 6.31+ |
| OV_Segment_ : Marginal, Normal, Warning, Unknown | LO LO |
| OV_Segment_Major: One contained node normal | L LO |
| OV_Segment_Critical: All contained nodes down or unknown | L LO |
| OV_Network_ : Marginal, Normal, Warning, Unknown | LO LO |
| OV_Network_Major: All connectors & segments down or unknown | L LO |
| OV_Network_Critical: One connector or segment down or unknown | L LO |

Other status events affecting topology

- Connection (all **LO**),
- Station_*
- Remote_Mgr_*
- IPV6_* (V6.4+)
- HSRP_* (V6.4+)

| | |
|----------|---|
| Unknown | No normal or abnormal symbols. |
| Normal | All symbols are normal. |
| Warning | One symbol is abnormal; all others are normal. |
| Minor | Multiple symbols are abnormal; multiple symbols are normal. |
| Major | One symbol is normal; all other symbols are abnormal. |
| Critical | All symbols are abnormal. |

Default map status propagation:

Summary of status configuration entry points

- General Status Polling configuration
 - SNMP Configuration (*xnmsnmpconf*): Polling intervals
 - Network Polling Configuration GUI (*xnmpolling*): Polling behavior
 - *netmon.statusIntervals*: Polling by Filter Object
 - *netmon* switches (e.g. -k snmpTimeoutInimplies=status)
- Events
 - Event Configuration GUI (*xnmtrap*): Configure status alarms
 - *netmon.snmpStatus*, *netmon.statusMapping*: Configure SNMP Status
- ECS
 - Options -> Event Configuration -> Edit -> Event Correlation
- Maps
 - Map topology status propagation rules (Map -> Properties)
 - Symbol properties status source (object, symbol, compound)

Future enhancements affecting status polling that I've heard tell of

- NNM 6.5 (2004)
 - Rules-based polling
 - Additional event-map view integrations for drill-down

That's all folks...
Thank you!