

HP Technology Forum 2006

A Cow of a Different Color Advanced Status with HP OpenView Network Node Manager

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Housekeeping

- This session will be useful if you:
 - Are using *netmon* and want to learn more about the APA
 - Tried using APA or ET and it didn't work out and want to know why
 - Are using APA now and want to get more out of it
- This session will not be much use to you if you:
 - Are happy using *netmon* for status polling, or don't have a choice
 - Don't or can't customize NNM
 - Aren't interested in detailed technical content
 - Can't sit still for 4 hours
 - Prefer presentations with only 6 bullets per slide
- Assumptions:
 - Thoroughgoing knowledge of NNM 6.0+ will help a lot
- Introductions (if group is small enough):
 - Name, company, current NNM version
 - Experience with APA? Est. # objects

NNM status subsystems in a nutshell

- *netmon* performs discovery and status polling (old poller)
 - 4 areas of polling: Discovery, Configuration, Status, Path
 - *netmon* continues to be responsible for Discovery/Config after switch to APA
 - Predominantly ICMP – SNMP in limited cases - never both for a given object
 - Multiple configuration entry points; limited dynamic reconfiguration
- APA (*Active Problem Analyzer*) in 7.01+; *ovet_poll* (new poller)
 - Based on Extended Topology's understanding of the network
 - Used for HSRP & OAD by default for ET-discovered devices
 - Issues ICMP *and* SNMP polls; layer two-based status, path analysis
 - Address-aware; Intelligent algorithms for status based on ET knowledge
- *Event Correlation* (ECS embedded runtime; correlation composer)
 - Provides state-based logic that is applied to both poller's status streams
 - Some overlap between APA fault analysis and ECS correlation
 - APA fault analysis is performed before events are generated
 - ECS acts on events after they have been sent into the NNM event subsystem

netmon default status

- Global default defined in SNMP configuration: 15 minutes
- Dynamically-adjusting polling by *netmon*
 - V6.0 *netmon* enhancement to support ConnectorDown
 - Doubles intervals for polls issued to secondary failure-mode If's Status
 - V6.31 *netmon* enhancement to support 3 new correlations
 - Connector interfaces immediately polled when one's status changes
 - All interfaces changing status re-polled at 2 and 4 minutes
- Object-based polling (V6.2+)
 - Allows different polling intervals for primary vs secondary interfaces
 - Objects defined via NNM standard filters and filter definition language
 - Configure via "Poll Objects" - front-end to configure *netmon.statusIntervals*
 - Tightens default polling intervals for Routers, Bridges, Hubs
 - **Loosens** default polling intervals for Nodes to 1 hour (V6.4+)
 - Uses *netmon's* critical path analysis to determine primary interface

netmon object-based polling defaults

- NNM V6.2:
- NNM V6.31:

Object Class	Status Polling Interval (seconds)	Primary Status Polling Interval (seconds)
Routers	180 3 Min	60 1 Min
Bridges	300 5 Min	90 1.5 Min
Hubs	450 7.5 Min	450 7.5 Min

- NNM V6.4:
- NNM V7.0:
- NNM V7.5:

Object Class	Status Polling Interval (seconds)	Primary Status Polling Interval (seconds)
Routers	900 15 Min	60 1 Min
Bridges	14400 4 hours	90 1.5 Min
Hubs	14400 4 hours	450 7.5 Min
Nodes	14400 4 hours	3600 1 Hour

- Use `xnmsnmconf -resolve target` to determine *netmon*-based intervals
- Use `nmdemandpoll -i target` to force issue status polls (*netmon* status only)

netmon layer 2 status polling defaults

- Support for Bridge, MAU, Repeater MIB; VLANs
- Un-numbered ifs inferred from port table, polled via ARP
 - V5-V6.1: Critical/Normal; V6.2+: Unknown/Normal; V7.0+: Off
- SNMP status mapping fixed from V5 until V6.2
 - Status reflected in maps only; alarms are log-only

ifAdminStatus	ifOperStatus	OV Status	Map Color
down	any	DISABLED	Dark Brown
testing	any	TESTING	Tan
up	up	NORMAL	Green
up	down	CRITICAL	Red
up	testing	TESTING	Tan

– Note APA based SNMP status mapping unexposed

netmon layer 2 status polling

- NNM 6.2+: *netmon.statusMapping* defines customizable SNMP status levels

ifAdminStatus	:	ifOperStatus	:	OV Status
up		up		unset
down		down		unknown
testing		testing		normal, up
any		unknown		critical, down
		dormant		disabled
		notpresent		unmanaged
		lowerlayerdown		restricted
		any		testing

- `$OV_CONF/netmon.snmpStatus` - Define L3 IP ranges to poll via SNMP
 - Intended for firewalls: ICMP polling disabled for these devices
 - `netmon.lrf -k snmpTimeoutImplies=status[unknown, unchanged, critical (default)]`

netmon status event varbinds

- varbinds used by NodeIf, ConnectorDown event correlations

IF Status Varbind #	Node Status Varbind #	Description
\$2	\$2	Hostname of node that caused the event
\$5	\$5	Timestamp event occurred
\$7		Interface Name or Label
\$8		IP Address of Interface or "0"
\$11		Number of bits in the interface subnet mask
* \$12		Interface ifAlias
* \$13	\$8	Local list of capabilities
* \$14	\$9	Name of primary failure host
* \$15	\$10	Name of primary failure entity
* \$16	\$11	OV OID of primary failure entity
* \$17	\$12	Description of primary failure entity
* \$18	\$13	Primary failure entity list of capabilities

- Event text NNM V6.31+: **IF \$7 Down \$12, Capabilities: \$13 Root Cause \$14 \$15**

- Event text NNM V6.2-: **IF \$7 Down**

* = Introduced in NNM 6.31+

netmon vs. APA status polling pros & cons

- *netmon* Cons

- Single-threaded, single protocol poller, with many legacy issues (IP, DNS)
- Polls via ICMP *or* SNMP, but never both, SNMP polling is limited.
- Secondary status determination mechanisms complex, layered, and inadequate
- Rudimentarily dynamic w.r.t intervals and polled object relations
- Cannot poll into OAD's, cannot handle HSRP, NAT, etc.
- Cannot separate the concept of an IP address from that of a physical interface
- All status derived from interface-level via topology propagation rules
- Is not "connection aware," i.e. can't relate failures detectable from other paths
- Rudimentary path analysis: Only 1 path to each interface to determine primary
- Disparate and legacy configuration switches, files, and dependencies

- *netmon* Pros

- Behavior characterizable and configurable, less FUD for installed base
- Due to its lack of in-depth analysis capabilities, still scales OK
- GUI's available for most polling customization and configuration
- Excellent discovery - not dependent on Extended Topology discovery
- Layer 2 SNMP status granularity more configurable (but not by entity)

netmon vs. APA status polling pros & cons

- APA Pros

- Multi-threaded, multi-protocol (combines ICMP & SNMP, other protocols)
- Switched-topology-aware, duplicate IP-aware, neighbor state-aware
- Event-triggered polling based on NNM and device-generated events
- Provides status at six different entity levels:
 - Address Connection
 - Interface Aggregated Port
 - Node Board
- Provides more dynamic polling based on queued status & ET-stored state
- Grouped SNMP queries
- Uses/interprets some SNMP generic events
- Special support for OAD, HSRP, IPv6, RAMS
- Provides advanced connection-oriented & device-oriented status analysis
- Provides neighbor analysis algorithm that uses traceroute
- Less reliant on complexities of ECS – more correlation at the source
- Generates fewer log-only and correlated status events by default
- Direct migration paths from NNM 6.2, 6.41, 7.01

netmon vs. APA status polling pros & cons

- APA Cons

- Dependent on ET Discovery, which is difficult to scale
- Analysis engine is complex - difficult to interpret behaviors
- Does not do its own discovery – ET relies on *netmon* for discovery
- Polling customizations require modifying XML file; no configuration GUI
- Handling of complex devices is difficult (switching routers, slide 84)
- Many *netmon*-based customizations not inherited by APA, e.g:
 - Poller settings in SNMP Configuration GUI ignored
 - Interfaces unmanaged in NNM topology or by *ovautoifmgr* still may be polled
 - Object based polling settings based on filters (APA uses ET filters)
 - Separate definition files/filters for Important Nodes (*MyHostID.xml*)
- Cannot be used on management stations in DIDM environments (CS only)
- IPX and Service Guard polling not available after switching to APA
- Initial setup can cause message floods in highly-scaled environments
- Initial ET configuration must be done in proper order with proper timing
- Status bridge not perfect: IPMAP topology status/APA status mismatches
- Lag time for polling new nodes in dynamic environments (ET Dependence)

Netmon vs APA topology model

netmon

Node

SNMP Addr

- DuplP is not supported.
- Addr and interface are indistinguishable.
- SNMP Address only used for discovery purposes & switch interface monitoring.
- No support for boards & aggregate interfaces.
- Unreliable path analysis algorithm – Resulting in lots of alarms.

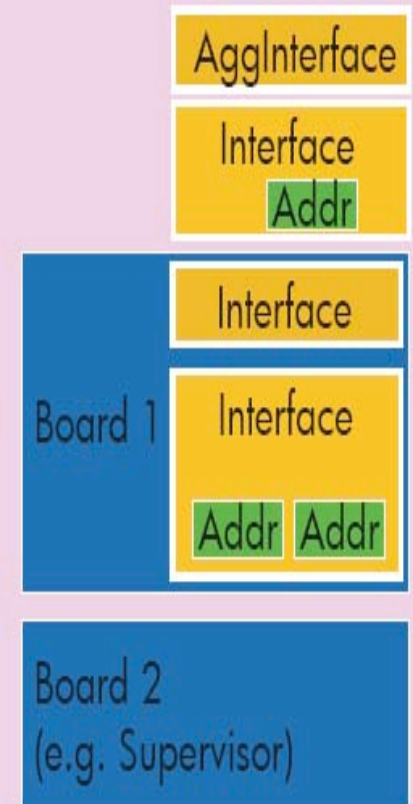


APA

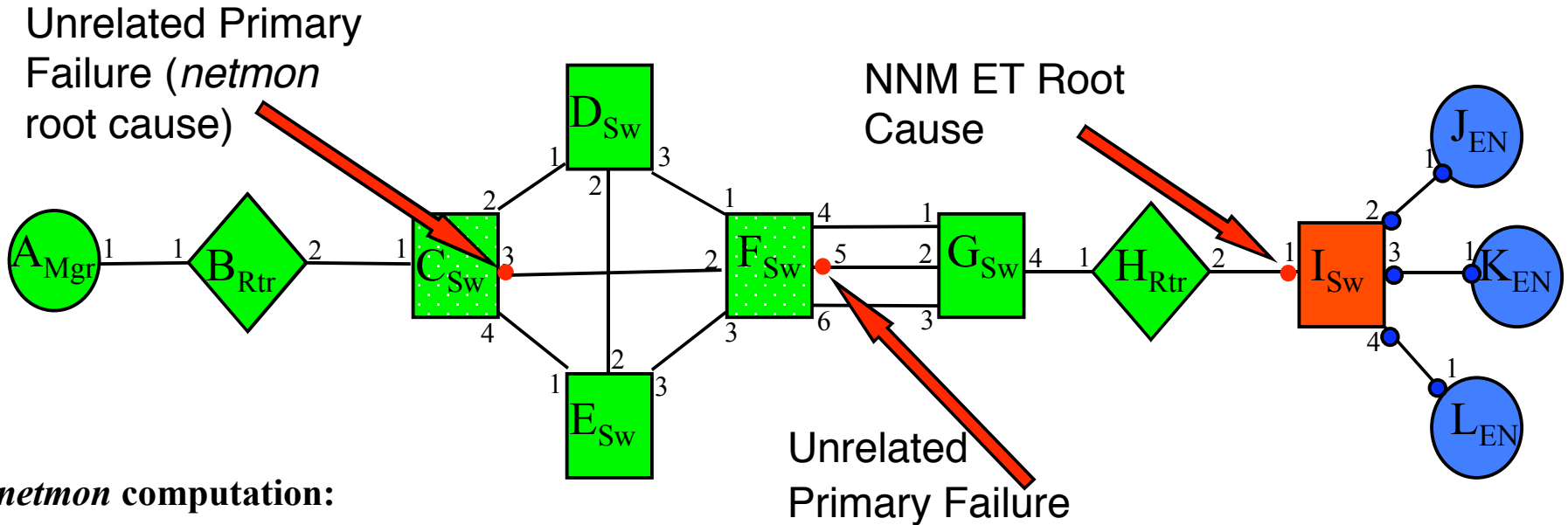
Node

MgmtAddr

- DuplP is supported.
- Addr and interface are monitored separately.
- SNMP Mgmt Address can be monitored (routers out of the box).
- Support for boards & aggregate interfaces.
- Reliable analysis algorithm – 1000:1 alarm reduction.
- Rich/Fine-Grained configuration via paConfig.xml.
- Active HSRP polling and analysis.



netmon vs. ET/APA Path Analysis



netmon computation:

A.1 B.1 B.2 C.1 C.3 F.2 F.5 G.2 G.4 H.1 H.2 I.1 I.2 J.1

Netmon-based events: Primary: C3; Secondary to C3: F5, I1, J1, K1, L1

ET path engine computation (APA) using connector fault analysis (CFA):

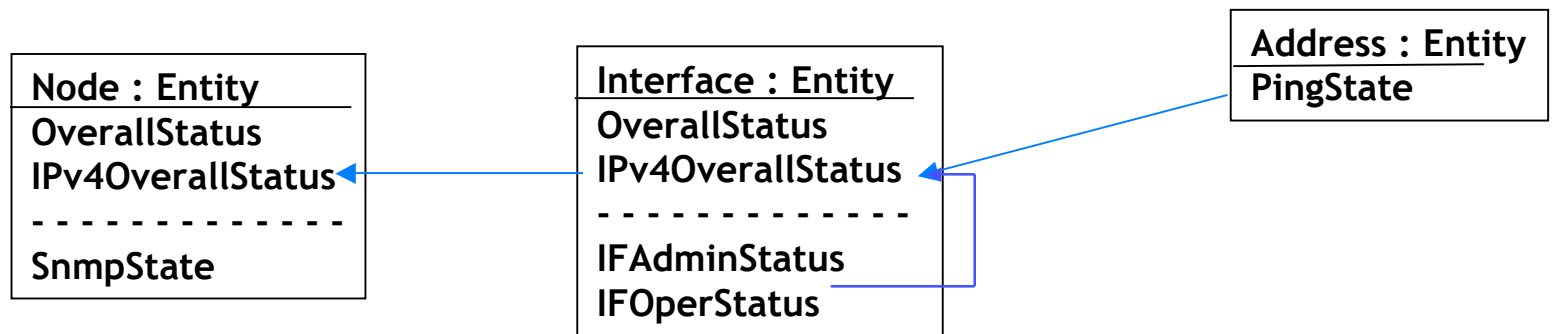
A.1 B.1 B.2 C.1 - **MESH**(C.2 D.1 C.3 F.2 C.4 E.1 D.2 E.2 D.3 F.1 E.3 F.3)

AGGR(F.4 G.1 F.5 G.2 F.6 G.3) - G.4 H.1 H.2 I.1 I.2 J.1

APA-based events: Primary: C3, F5, I1; Secondary to I1: J1, K1, L1

Understanding APA Status

- APA is stateful, *netmon* is generally not
- Simplified IPv4 state entity diagram:



Node

Interface
SNMP/ICMP

Address
ICMP

- HSRP, IPv6 and OAD status is layered on top of this

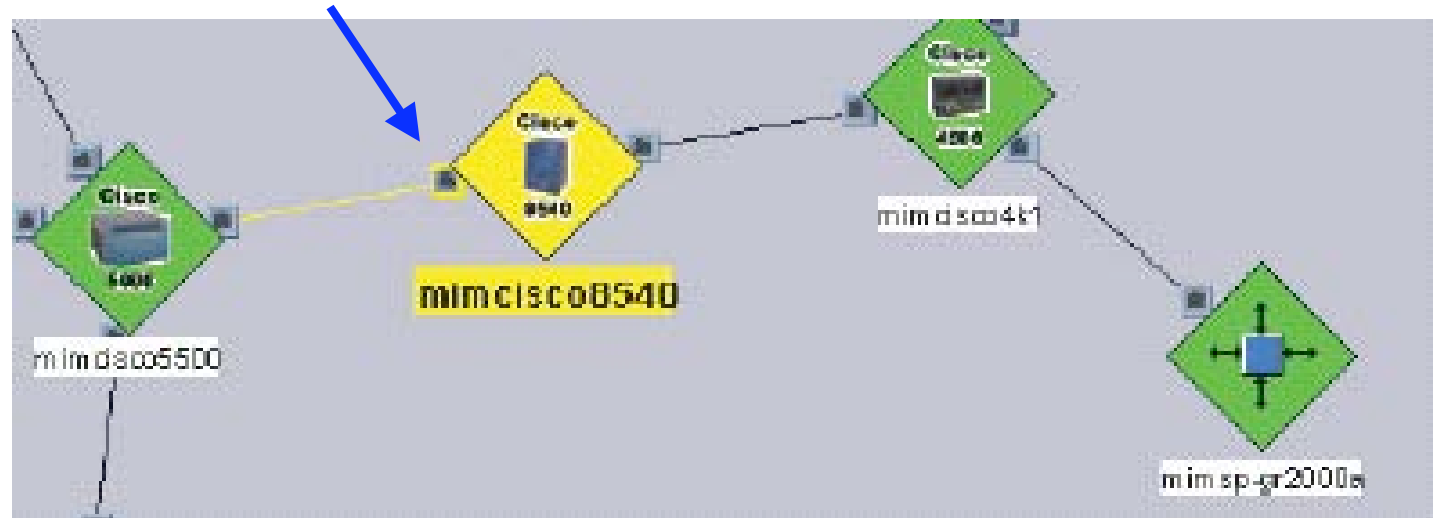
APA Ping State Values in Dynamic Views

- **responding:**
Address responds to ping.
- **not_responding:**
Address does not respond to ping and is the Primary Failure.
- **unreachable:**
Address does not respond to ping and is a Secondary Failure.
- **disabled:**
This address is not monitored.

APA address status conveyed to IPMAP topology via status bridge

ET Topology Status

Address
Failure:



Interface
Failure:



Address Status

The screenshot shows a Microsoft Internet Explorer window titled "Node mimcisco8540 Details". The address bar contains the URL: <http://downtown.cnd.hp.com:7510/topology/topoDetail?uuid=bee27b9c-65b0-71d9-09d1-0f02703d0000>. The page title is "Node Details for mimcisco8540". Below the title are several tabs: General, Capabilities, Addresses, Interfaces, Boards, Aggregate Ports, VLANs, and Layer 2. The "Addresses" tab is selected, showing the following information:

IP Level: IPv4
IPv4 Address: 10.97.249.129
IPv4 Ping State: responding
IPv4 Management Address:

- **Management IP Address:** 10.97.249.1
- **Address Type:** IPv4
- **Address ID:** c5863f1a-65b0-71d9-09d1-0f02703d0000
- **Associated Entity ID:** c5830b06-65b0-71d9-09d1-0f02703d0000
- **Private IP Address:** 10.97.249.1
- **Ping State:** responding

Below this information is a table titled "IPv4 Address Information":

Address	IP Version	Type	Ping State
10.97.249.129	IPv4	-	responding
10.97.249.1	IPv4	-	responding
10.97.249.2	IPv4	-	responding
10.97.249.33	IPv4	-	responding
10.97.249.65	IPv4	-	not responding

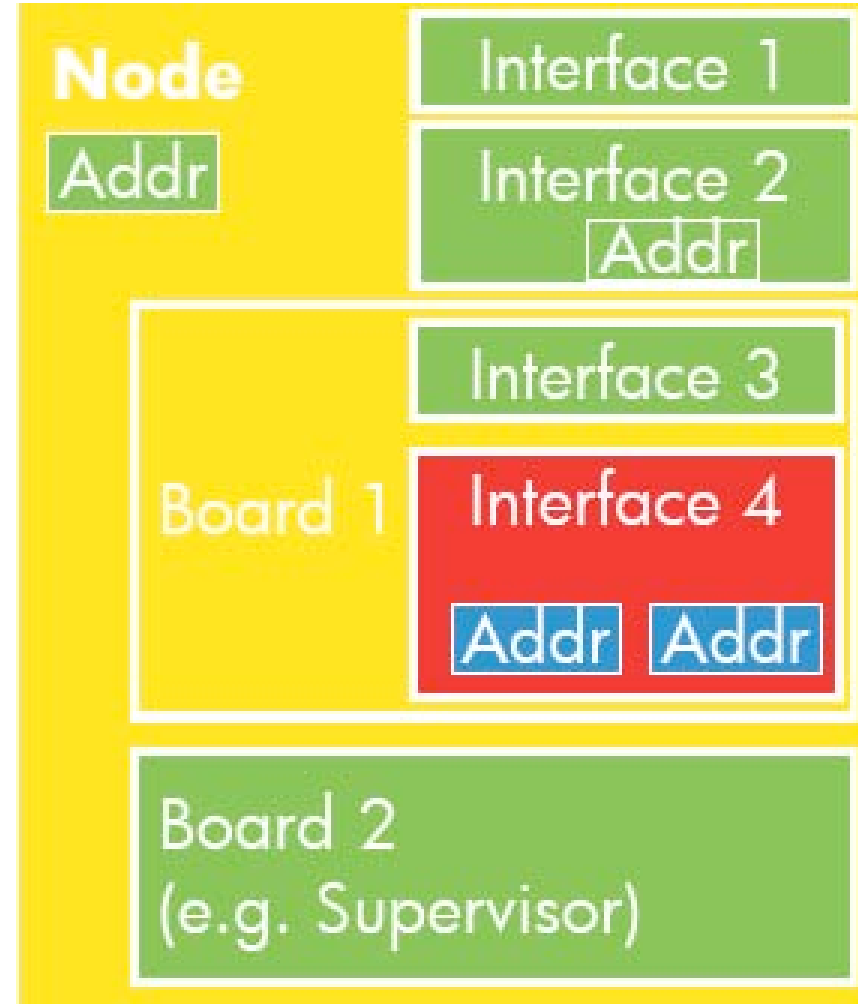
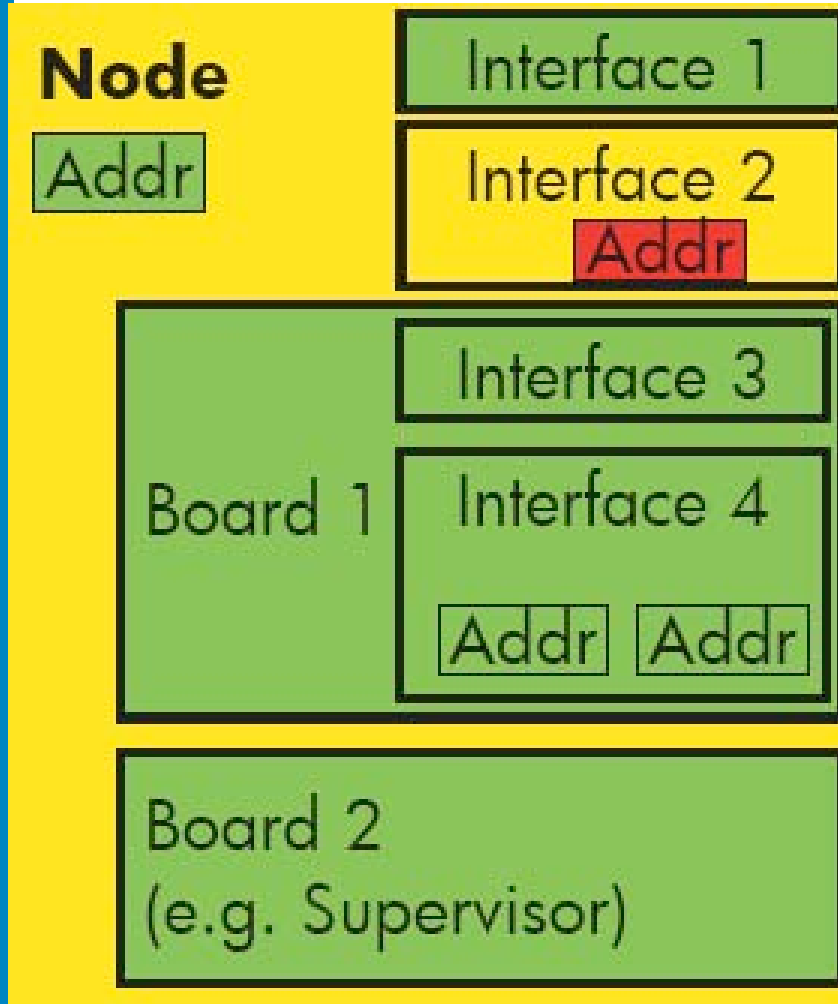
Address Status
communicated
as Ping State.

Address Status vs. Interface Status

ET Topology Status

Address Failure

Interface failure



APA varbinds (Node, Connector, Address, Interface Status)

- Example event texts:

- IF Down \$5 \$10 \$6 Capabilities: \$15
- Node Down \$10 Capabilities: \$15
- Address Down \$5 \$10 \$6 Capabilities: \$15
- Connection Down \$5 \$10 connected to \$16 \$18 \$23 Capabilities

Varbind #	Description
\$2	Timestamp event occurred *Note this exception to general rule
\$3	Hostname of node that caused the event
\$5	Label of the responsible interface
\$6	ifAlias of the responsible interface
\$8	ifIndex of the responsible interface
\$9	ifDescr of the responsible interface
\$10	Responsible Level 3 address or port #
\$11	Responsible Level 2 address
\$12	Number of bits in the Subnet Mask
\$13	Route Distinguisher
\$15	Capabilities
\$16-\$28	Varbinds associated with double-object failures if connector failure
\$29-\$42	Varbinds associated with primary failure if a secondary failure

APA events and poller granularity

- APA-generated status events: OV_APA_IF_DOWN (58983012)
 - APA status results propagated through 5 entity levels:
 - **Address, Interface, Node, Connection**
 - **AggPort** and **Board**-level's distinguished in NNM 7.5
 - Polling granularity defined using **ET Topology filters** (7.01 defaults below)
 - Full list on slides 52 & 53
 - OV_APA_IF_REMOVED sent if ifOperStatus returns noSuchObj (7.5 patch)
- NNM 7.01 filtered polling matrix (NNM)
 - NNM 7.5 greatly expands on this – looses standards-based only approach
 - Default: Poll via both ICMP and SNMP

IsRouter isSwitch isEndNode UncRtrIf UncSwchIf UncEndNode NotConnIf

snmpEnable	true	true	false	true	false	false	false
pingEnable	true	false	true	true	false	true	false

APA status events – summary

- OV_APA_ADDR_DOWN
- OV_APA_ADDR_Intermittent
- OV_APA_ADDR_UNREACHABLE
- * OV_APA_ADDR_UP

- OV_APA_CONNECTION_DOWN
- OV_APA_CONNECTION_Intermittent
- OV_APA_CONNECTION_UNREACHABLE
- * OV_APA_CONNECTION_UP

- OV_APA_IF_DISABLED
- OV_APA_IF_DOWN
- OV_APA_IF_Intermittent
- OV_APA_IF_UNREACHABLE
- * OV_APA_IF_UP

- OV_APA_NODE_DOWN
- OV_APA_NODE_Intermittent
- OV_APA_NODE_RENUMBERING
- * OV_APA_NODE_RENUMBERING_FIXED
- OV_APA_NODE_SNMP_NOT_RESPONDING
- OV_APA_NODE_UNREACHABLE
- * OV_APA_NODE_UP

- OV_APA_BOARD_DOWN
- OV_APA_BOARD_REMOVED
- OV_APA_BOARD_UNREACHABLE
- * OV_APA_BOARD_UP

- OV_APA_AGGPORT_DEGRADED
- OV_APA_AGGPORT_DISABLED
- OV_APA_AGGPORT_DOWN
- * OV_APA_AGGPORT_NOTDEGRADED
- OV_APA_AGGPORT_UNREACHABLE
- * OV_APA_AGGPORT_UP
- OV_APA_AGGPORTCONN_DOWN
- * OV_APA_AGGPORTCONN_UP

* = “Log-Only” Events

This list excludes Informational, OAD, HSRP, & RAMS-based APA Events
OV_APA_IF_REMOVED and OV_APA_AGGPORT_REMOVED added
in V7.5 patch to handle case where ifOperStatus returns ‘NoSuchObject’

Big Switch

- Read \$OV_DOC/whitepapers/Active_Problem_Analyzer.pdf
- Exit GUI sessions
- Run setupExtTopo.ovpl, then etrestart.ovpl. Wait a while!
- Enable APA:
 - ovet_apaConfig.ovpl -enable APAPolling
 - ovet_apaConfig.ovpl -disable APAPolling
- What does this script do?
 - Runs xnmpolling options to switch polling control between netmon/ovet_poll
 - xnmpolling -statPollOff -ovetPollingOn
 - xnmpolling -ovetPollingOff -statPollOn
 - Makes changes to the \$OV_CONF/nnet/paConfig.xml APA configuration file
 - Populates \$OV_DB/nnet/hosts.nnm from *netmon*-discovered topology
 - *ovet_bridge* uses this file to designate what hosts are polled by APA
 - Restarts appropriate background processes, including ovet_poll
- Watch ovstatus carefully
 - ovstatus -v *netmon* Should say "Polling 0 interfaces"
 - ovstatus -v *ovet_poll* Should say "Polling devices"

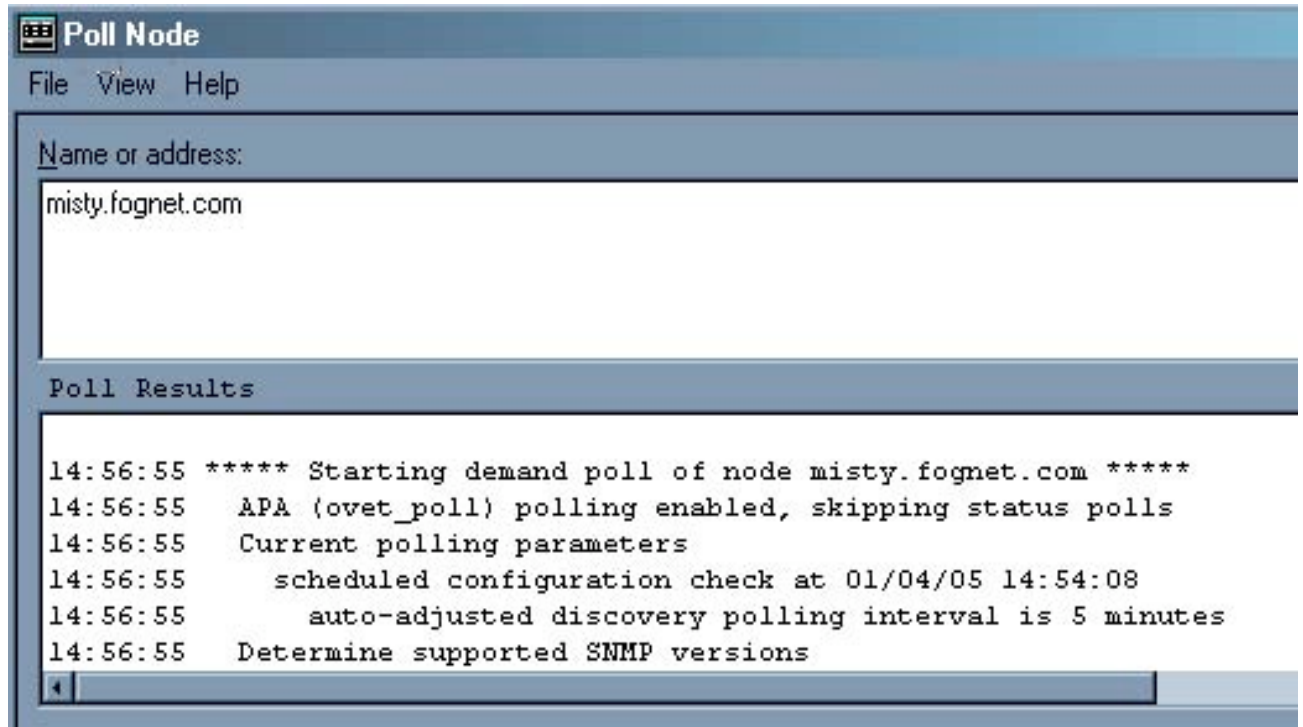
Determining poller control

V7.5: C:\>ovet_apaConfig.ovpl -query APAPolling
APA on: PollNormalIP true
 StatusBridgeEnabled true

Fault ->

Network Connectivity ->

Poll Node
(nmdemandpoll)



The screenshot shows a window titled "Poll Node" with a menu bar (File, View, Help). Below the menu bar is a text input field labeled "Name or address:" containing "misty.fognet.com". Below that is a section titled "Poll Results" containing a log of events:

```
14:56:55 ***** Starting demand poll of node misty.fognet.com *****  
14:56:55   APA (ovet_poll) polling enabled, skipping status polls  
14:56:55   Current polling parameters  
14:56:55     scheduled configuration check at 01/04/05 14:54:08  
14:56:55     auto-adjusted discovery polling interval is 5 minutes  
14:56:55   Determine supported SNMP versions
```

An arrow points from the text "Poll Node (nmdemandpoll)" to the "Poll Results" section of the screenshot.

Ad hoc status polls:

- ovet_demandpoll.ovpl (not available in 7.01)

The screenshot shows a network management application with a menu structure. The 'Fault' menu is open, and the path 'Network Connectivity' > 'APA Status Poll Node' is highlighted. Two arrows point to these menu items. Below the menu, a terminal window titled 'APA Status Poll' is open, showing the following output:

```
File View Help
Name or address:
gw.fognet.com

APA Received Demand Poll
Polled Address 192.168.1.1 Status Normal
Polled Interface gw.fognet.com[ 0 [ 0 ] ] Status Normal
Completed Demand Poll of Node gw.fognet.com Status Normal
```

In the background, a network diagram is visible with a green node labeled 'misty' and a white node labeled 'switch'.

ovet_demandpoll.ovpl

- Issues APA Configuration Poll
 - Gathers Board and Interface data:
 - ifAlias, ifName, ifDescr, PhysAddress, etc
- Scheduled through paConfig.xml to run for every polled node
 - 24 hours by default
- Detects interface (ifIndex) and board renumbering.
 - Issues OV_APA_NODE_RENUMBERING event
- Provides detailed update/tracing (patch to V7.5)
 - -V option provides verbose tracing to std out
 - -B forces status bridge update, correcting inconsistencies
 - -d dumps internal state of APA objects without polling device

Troubleshooting APA Migration

- Issues with ET discovery are the #1 cause of issues with APA
- Improving ET Discovery:
 - Enable discovery protocols like CDP, FDP, or EDP.
 - If the above protocols aren't available, run discovery at active time on your network to better grab Forwarding Database tables in switches.
 - Managing end nodes improves L2 connectivity accuracy but causes more events.
 - Check DNS performance. ET as dependent on DNS as netmon.

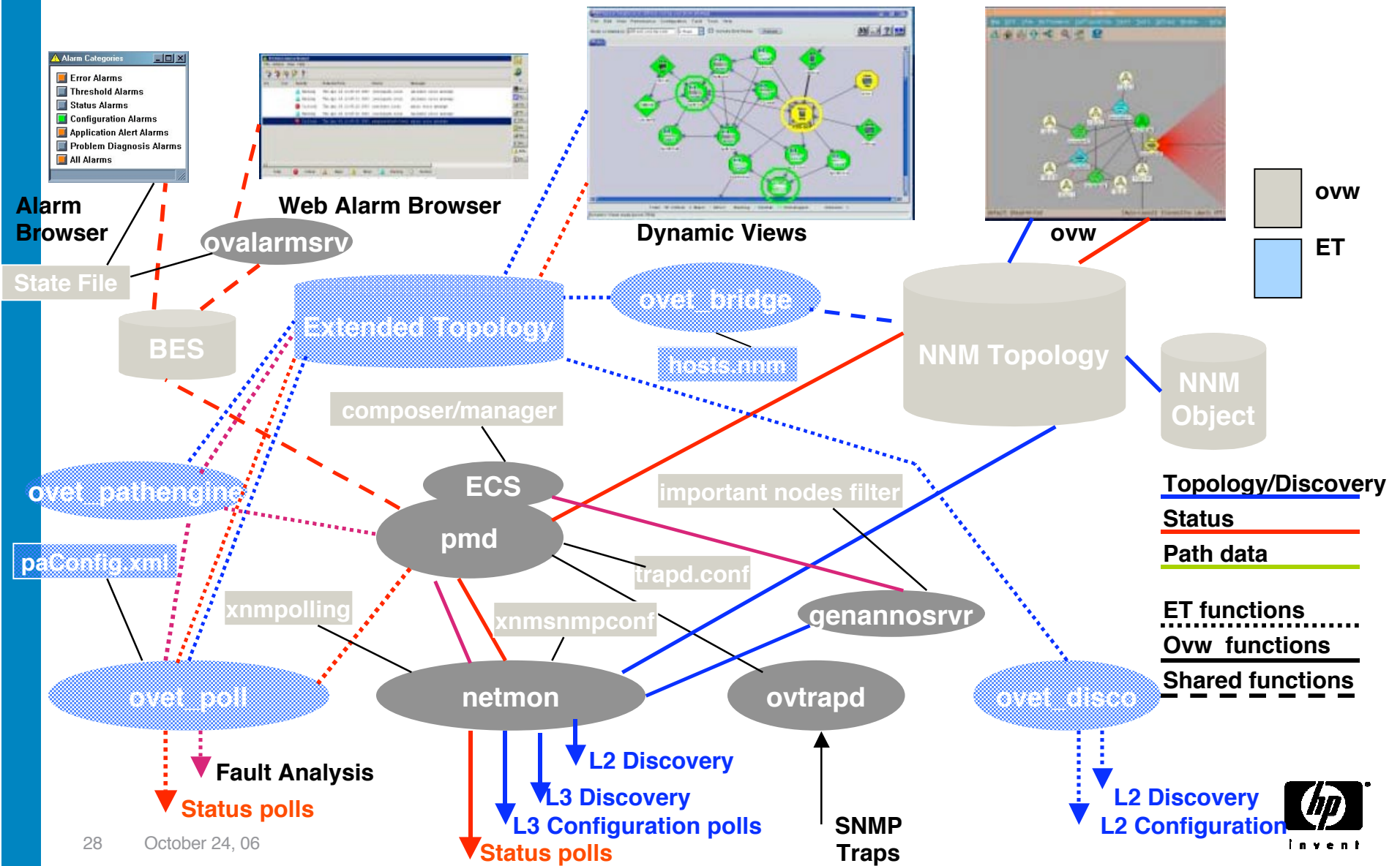
Troubleshooting APA Migration – Specific Devices

- `ovet_topoconndump.ovpl`
 - Dump ET connections for a node supplied or all if no args
 - `$OV_SUPPORT/NM/ovet_topoconndump.ovpl`
- `ovet_topoconnedit.ovpl`
 - Add, Delete or Ignore connection between two interfaces
 - `$OV_SUPPORT/NM/ovet_topoconnedit.ovpl`
 - Example of the connectionEdits file:

```
insert into disco.connectionEdits
(m_Name,m_NbrName,m_Command)
values ('4kfct5me6m01.fognet.com[ 0 [ 1 ] ]','24c3lk09.fognet.com[ 0 [ 25 ] ]',0);
```

- More info - Connection Editor White Paper

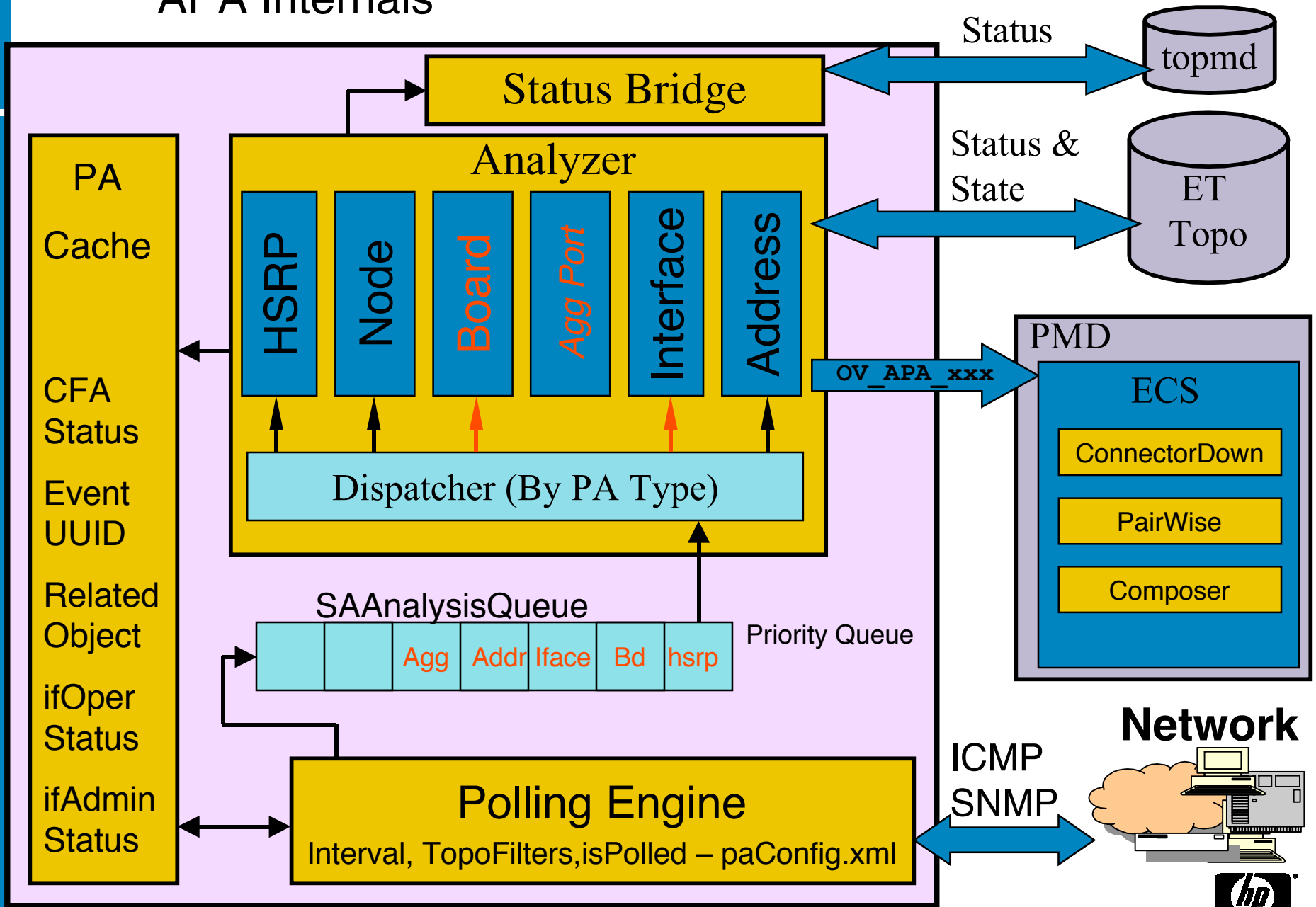
Status Architecture



APA Analysis Overview

- Polling engine
 - Issues ICMP and SNMP polls
 - Uses traceroute
 - Uses SNMP events, e.g. link down
- Status Analyzer
 - Connectivity Fault Analysis
 - Uses traceroute for determining fault area
 - Performs Neighbor Analysis
 - uses ET topology data
 - Handles complex entities (HSRP, OAD, AgPort, Boards)

APA Internals



Bridge Status

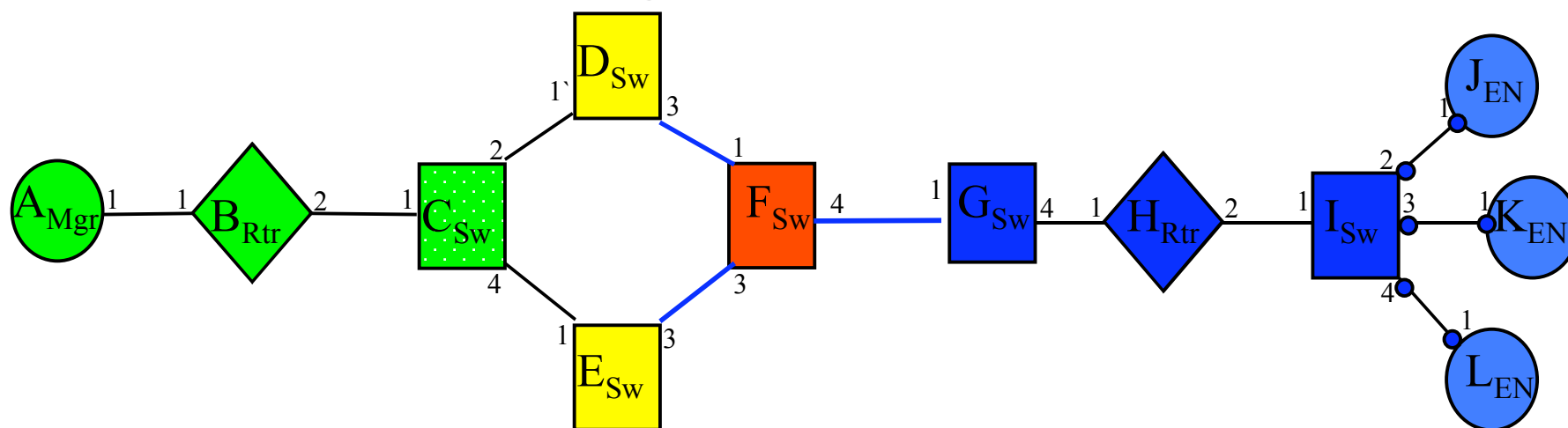
- ovet_bridge
- Propagates from APA interface to IPMAP ifs (not nodes)
- Addresses and Boards not modeled at all in IPMAP
- Unmanaged interfaces ignored if APA has status
- Interfaces in IPMAP that are not polled in APA = Normal
- Interfaces in IPMAP that don't exist in ET = Unknown
 - Most common question/concern about APA
- Primary failures = Critical
- Secondary Failures do not update status in IPMAP



Map Status – Dynamic Views vs. IPMAP Topology

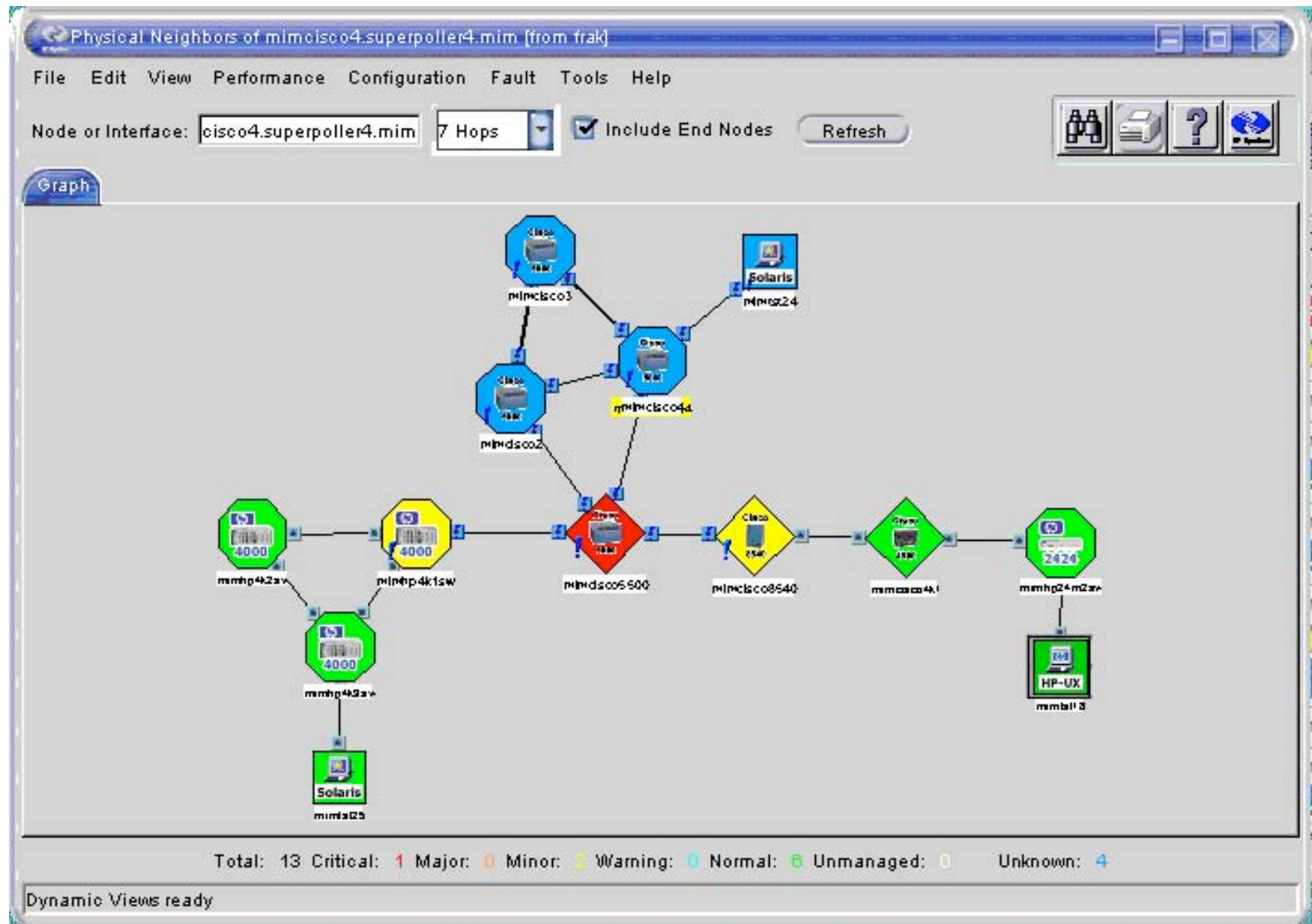
VALUE	COLOR	IPMAP (<i>netmon</i>)	IPMAP (Bridge)	Dyn Views –APA
Normal	Green	N: All IFs Up I: IF or Addr is Up	N: All Ifs Up I: IF or Addr is Up	Object Up
Warning	Cyan	N: One IF Down / I: NA	N: One IF Down / I: NA	Not Used
Minor	Yellow	N: >1 IF Down / I: NA	N: >1 IF Down/ I: NA	O: Contents Down
Major	Orange	N: One IF Up / I: NA	N: One IF Up / I: NA	Not Used
Critical	Red	PrimaryFail	PrimaryFail	PrimaryFail
Unmanaged	EggShell	Unmanaged	N: Not Discovered I: Left Unmanaged	Not Used
Unknown	Blue	SecondaryFail	N/I: Not mapped/ Normal	SecondaryFail
Restricted	Pink	NA	NA	NA
Testing	Tan	ifAdminStatus=Testing	NA	NA
Disabled	Brown	ifAdminStatus=Down	ifAdminStatus=Down	ifAdminStatus=Down
NoStatus	EggShell	Not used	Left Normal	Not Monitored

Example of Neighbor Analysis



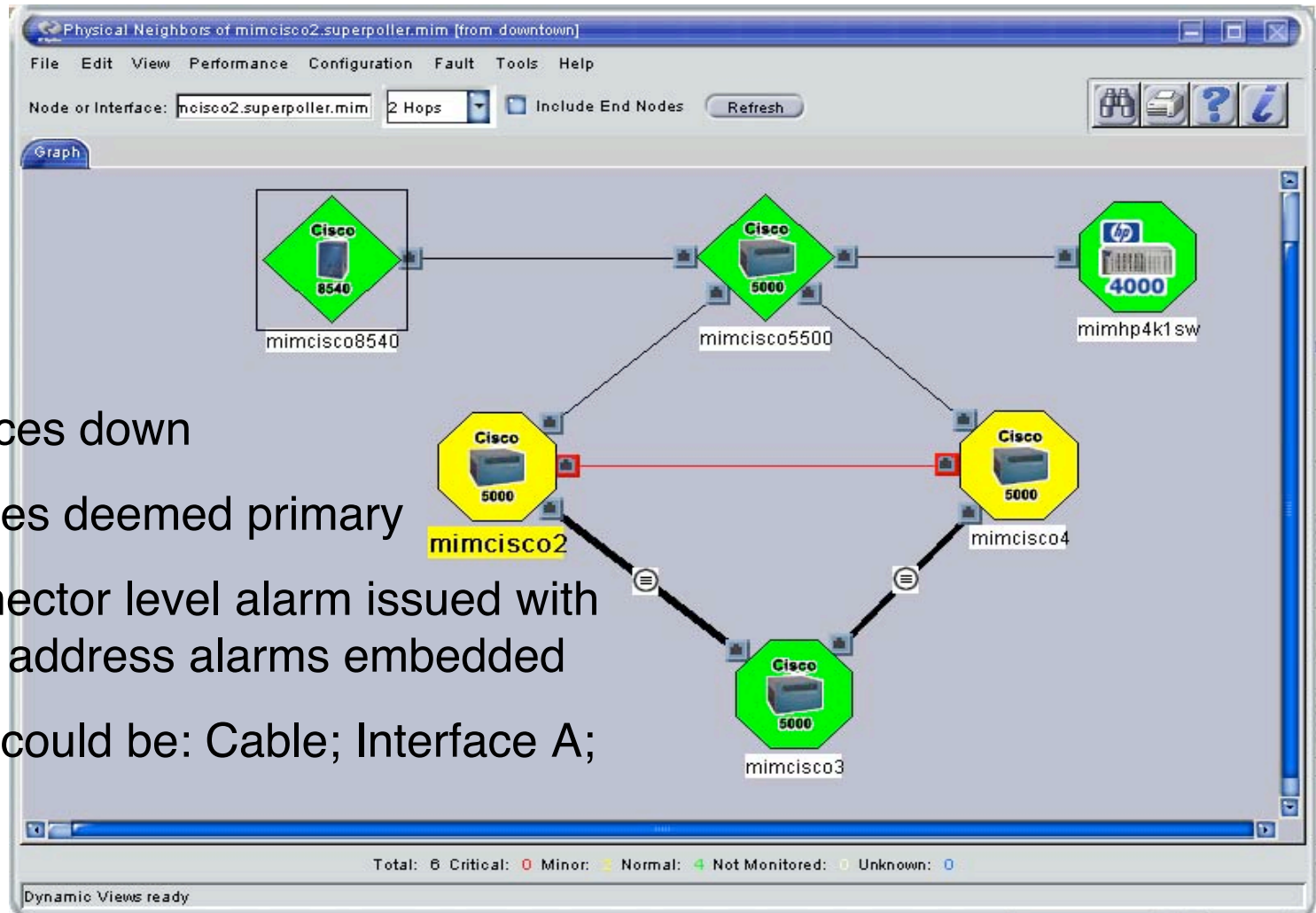
- ET Topology Status:
 - If node responds to ICMP but not SNMP, issue SnmpAgentNotResponding alarm and set the node critical.
 - If ICMP and SNMP don't respond, do Neighbor Analysis, correlate alarms.
 - Nodes D, E Marginal; F Critical
 - Interfaces D3, E3, F1, F3, F4, Unknown
- Alarms correlated by ConnectorDown:
 - OV_APA_Node_Down: F:
 - OV_APA_CONNECTION_UNREACHABLE: D3-F1
 - OV_APA_CONNECTION_UNREACHABLE: E3-F3
 - OV_APA_INTERFACE_UNREACHABLE: F4

Neighbor View showing downstream failures



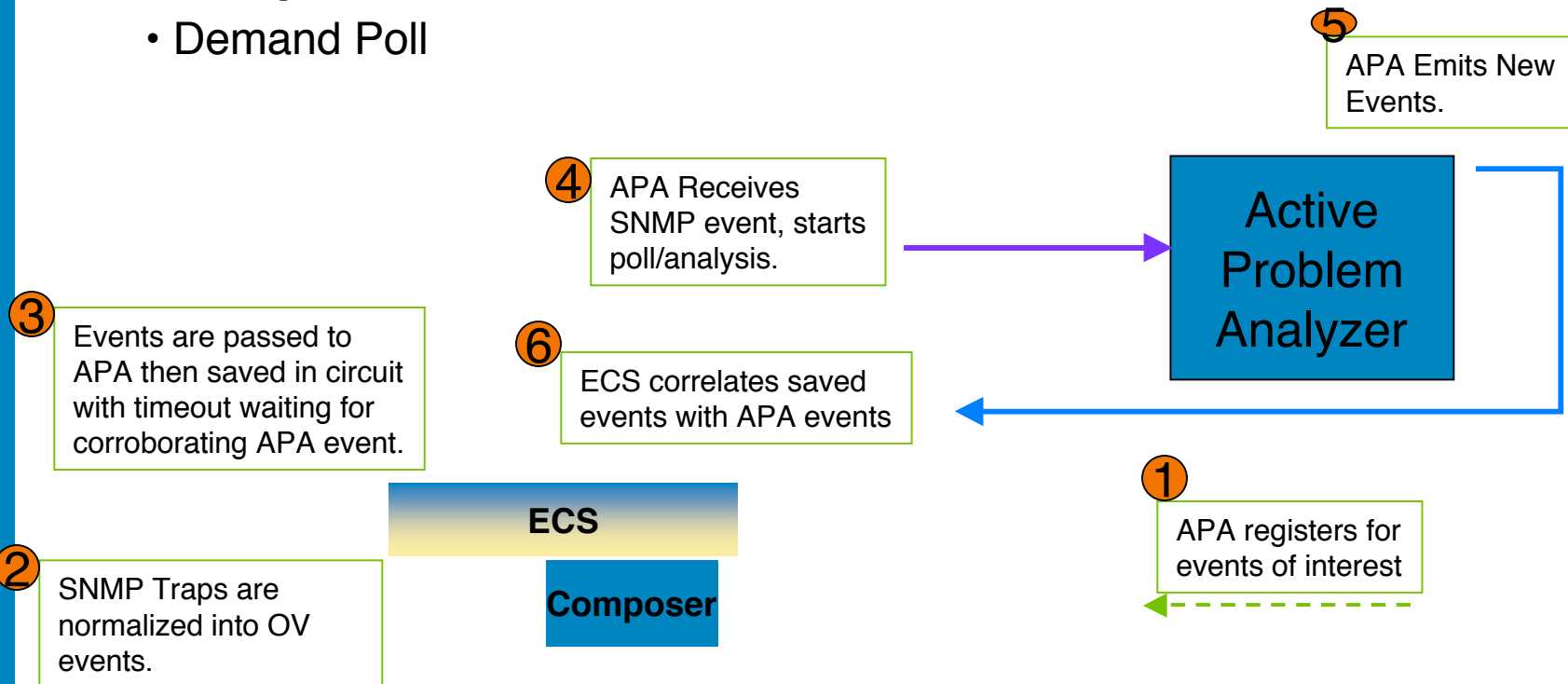
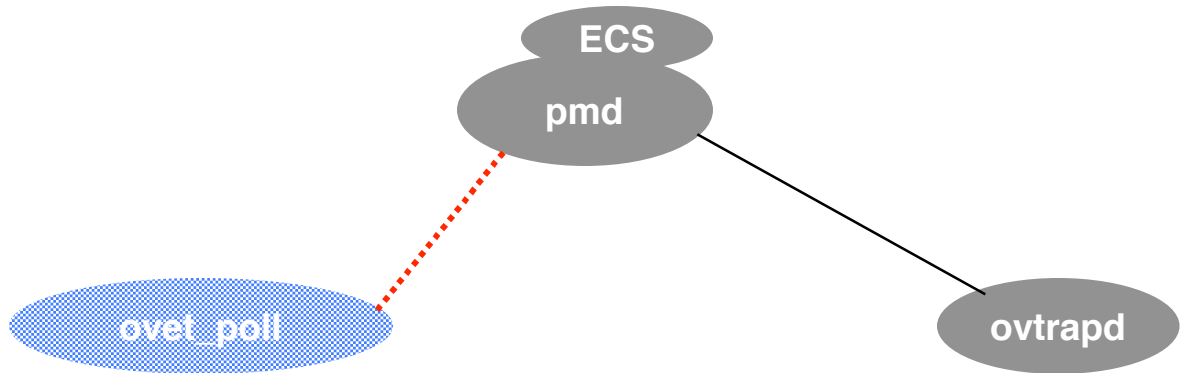
Connection Down Analysis targets both interfaces

- Both Interfaces down
- Both If failures deemed primary
- Single Connector level alarm issued with Interface and address alarms embedded
- Root cause could be: Cable; Interface A; Interface B



Event-triggered Polling

- **SNMP Traps**
 - Link Up/Down
 - Cold/Warm Start
 - HSRP State Change
- **NNM events**
 - Syslog
 - RAMs
 - Demand Poll



Layer 3 Edge Connectivity

- ET Utilizes Subnet + Subnet Mask info (V7.5+)
 - Derives Point-to-Point edge connectivity
 - APA uses this info in status analysis.
 - Some issues with devices ET has no connectivity info for.
 - Addressed in patch via CriticalNodes.xml file
- Supported Devices:
 - Forwarding DB Tables (Switches)
 - CDP (Cisco + Procurve)
 - EDP (Extreme)
 - ILMI (Where ATM MIB supported)
 - FDP (Foundry)

APA Aggregated Port – V7.5

- Multiple physical ports = an ET trunk virtual port
- Support for Cisco PAgP only
- Previous NNM Trunk support now called “redundant connection support”
- Fine tuning via the following ET Topology filters

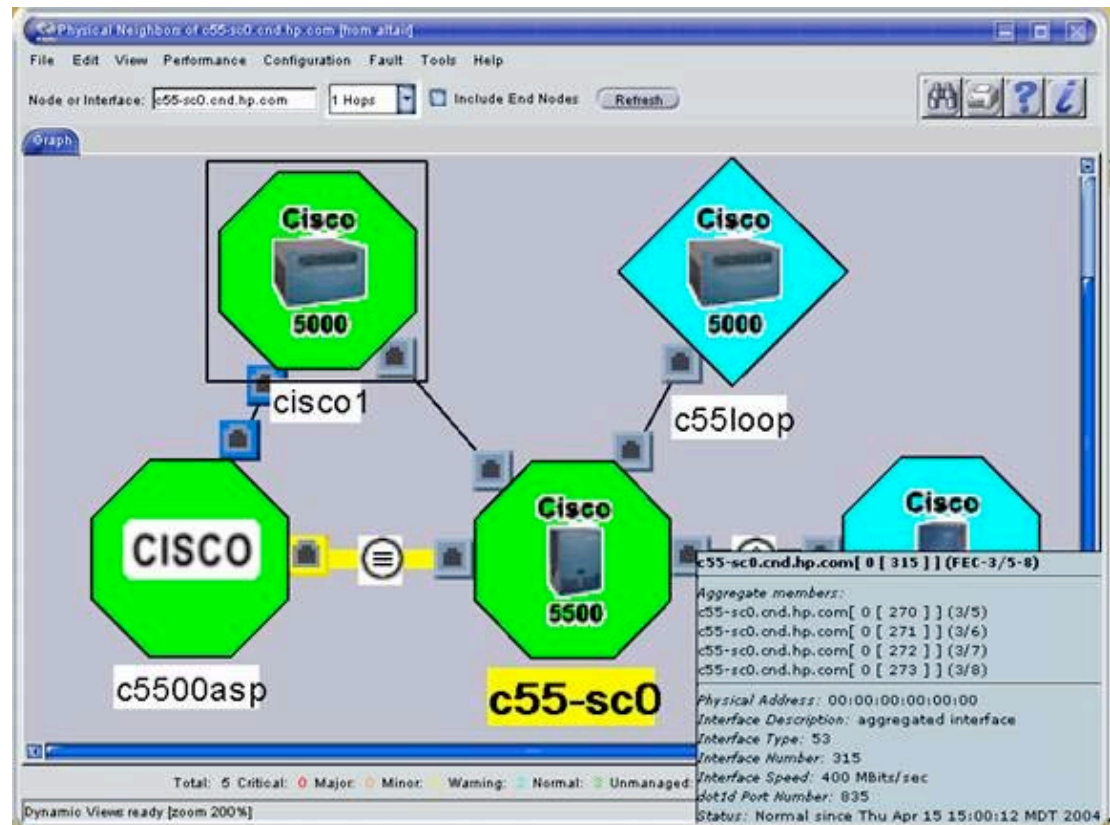
isAggregatedIF

virtual interface

isPartOfAggregatedIF

physical interface

- Scenario:
- One physical port goes down on a trunk;
TrunkDegraded event issued;
Trunk virtual port status changes to Minor in ET;
Physical Interface changes to Critical; Interface Down
APA event correlated/embedded
by ConnectorDown correlation



APA Aggregated Port Status Events

```
OV_APA_AGGPORT_DEGRADED
OV_APA_AGGPORT_DISABLED
OV_APA_AGGPORT_DOWN
OV_APA_AGGPORT_NOTDEGRADED
OV_APA_AGGPORT_UNREACHABLE
OV_APA_AGGPORT_UP
OV_APA_AGGPORTCONN_DOWN
OV_APA_AGGPORTCONN_UP
```

- **Degraded:** The aggregate port connection between two nodes is responding to polls and some of the interfaces are down.
- **Disabled:** the primary aggregated port is not responding to polls in a normal fashion. This could be because all the interfaces' ifAdminStatus are Down|Testing.
- **Down:** the aggregate port connection between two nodes is not responding to polls and all interfaces on this side of the connection may be down.
- **Unreachable:** The aggregate port connection between two nodes is not responding to polls, but the problem is due to another entity (secondary failure).
- **Connection Down:** the aggregate port connection between two nodes is not responding to polls and all interfaces may be down on both sides of the connection.
- **Port Removed:** Added in patch to V7.5 when ifOperStatus returns noSuchObj

APA Aggregated Port status events varbinds

Description	Entity 1 Varbind #	Entity 2 Varbind #
Timestamp event occurred	\$2	\$2
Hostname of node	\$3	\$21
Label of the Aggregated interface	\$5	\$23
ifAlias of the responsible interface	\$6	\$24
ifIndex of the responsible interface	\$8	\$26
ifDescr of the responsible interface	\$9	\$27
# of contained interfaces down	\$10	\$28
# of contained interfaces	\$11	\$29
Management address of host	\$12	\$30
Number of bits in the subnet mask	\$13	\$31
Route Distinguisher	\$15	\$33
Capabilities	\$16	\$34

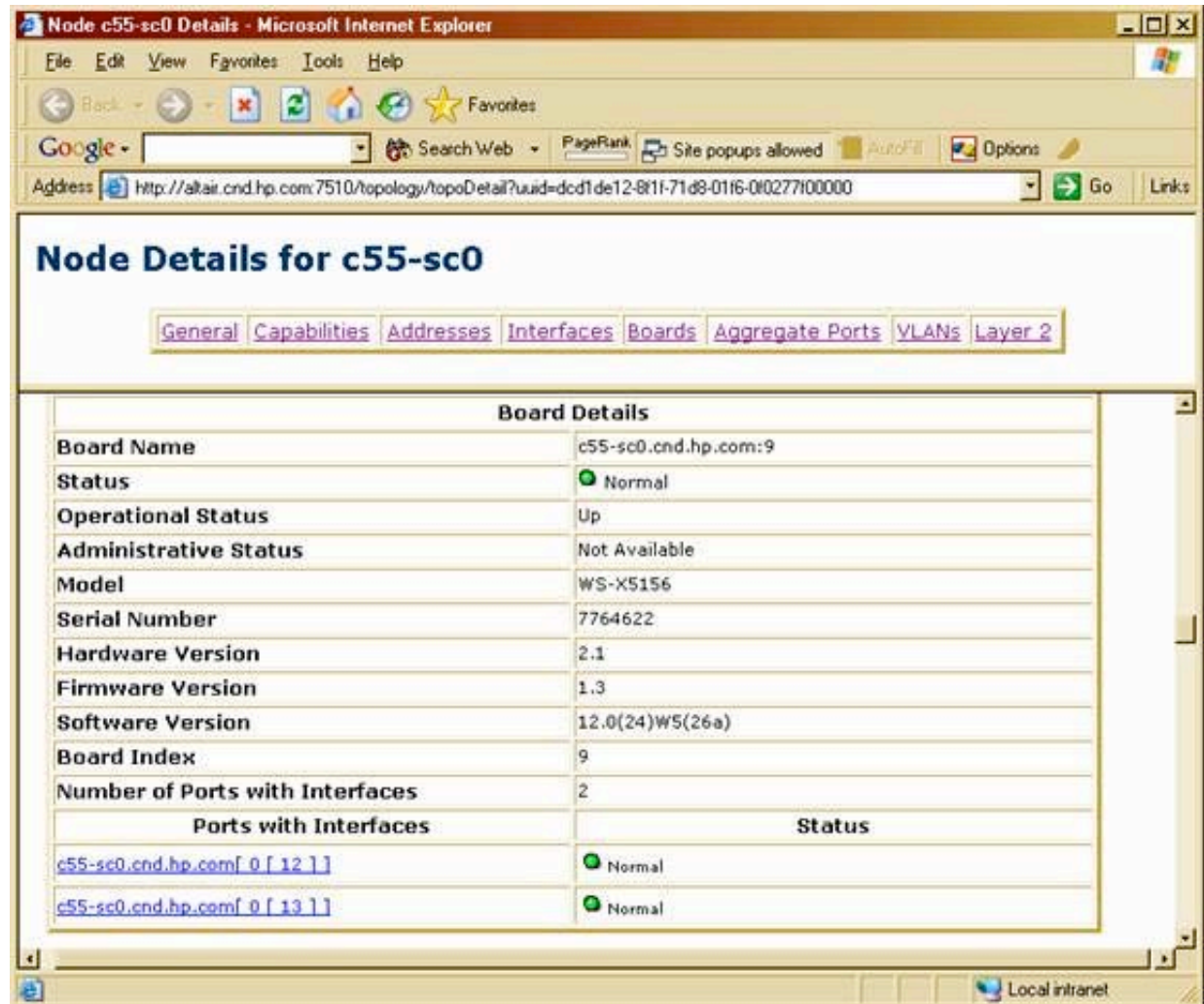
- Default event text: **Aggregate Port Down \$5 \$6 connected to \$21 \$23 \$24**

APA events – Board Entities - 7.5

- Only Cisco Stack, Rhino and C2900 MIBs Supported
- SubBoards treated as boards in V7.5
- Look for more support in future
- Unreachable means secondary failure

- Events:

OV_APA_BOARD_DOWN
OV_APA_BOARD_REMOVED
OV_APA_BOARD_UNREACHABLE
OV_APA_BOARD_UP



APA Board status events varbinds (NNM 7.5)

Varbind #	Description
\$2	Timestamp event occurred
\$3	Name of the node that contains the board
\$5	Capabilities
\$6	Management Address
\$7	Route Distinguisher
\$9	index of the responsible board
\$11	subBoard index of the responsible board
\$13	Serial Number
\$14	Module Name
\$15	Module Description
\$16	Hardware Version
\$17	Software Version

- Default event text: **Board Down - \$14**

APA configuration files

- paConfig.xml
 - Central configuration point
- topofilters.xml
 - Topology filters file
- MyHostID.xml
 - Important node filter for secondary status
 - Set far nodes status to Critical vs. Unreachable
- CriticalNodes.xml
 - NOT the important nodes filter for secondary status
 - This file should contain devices that ET can't determine status for
 - Example: Edge router minor when down - ET has no connectivity
 - Added via Patch to NNM V7.5

APA default status configuration file: paConfig.xml

- \$OV_CONF/nnmet/paConfig.xml
- Schema defined in paConfigSchema.xsd
- Changes take affect when *ovet_poll* process restarted with ovstart
- Backup pxConfig.xml file before making changes
- Simplified schema with parameterList examples:

<paConfig>

<subSystemConfig> PollingEngine, StatusAnalyzer, Talker, StatusBridge

<globalParameters> statisticsEnable, statusAnalyzerThreadPoolSize

<configGroupList>

<configGroup> pollingSettings; Traceroute; PingSettings; configPollSettings

<generalParameters> cfaDebugLevel, GenerateDegradedEvent

<classSpecificParameters>

<defaultParameters> interval; snmpEnable ; timeout

<classSpecification> isRouter, isSwitch, isEndNode

<parameterList> interval; snmpEnable ; timeout

paConfig.xml polling settings and topology filters

- ClassSpecifications defined using extended topology filters
- Extended topology filters are separate entity from NNM traditional filters
- Run `ovet_topodump.ovpl -filt` to see a list of all existing filters.
- To see a dump of discovered devices that pass a given filter, run:
 - `ovet_topodump.ovpl -node -filt [filtername]`

```
C:\>ovet_topodump.ovpl -node -filt isSwitch
Name                Status    CommAddr    PrivateAddr    OADId    IPVer  Index
switch1.fognet.com  Normal    192.168.1.3    -              0        4
```

- ClassSpecification filters are evaluated in xml file order
 - First match found in file applies.
 - Example: Device matching `isSwitch` *and* `isRouter`: `isRouter` rules apply
- Extended Topology Filters
 - Defined in `$OV_CONF/nnmet/topology/filter/TopoFilters.xml`
 - Similar filter definition logic to traditional NNM filters, only in xml

APA configuration file – major configuration groups

- PollingEngine
 - Manages APA Tasks
 - Issues ICMP and SNMP polls
- StatusAnalyzer
 - Queues poller results (states)
 - Determines connectivity faults
 - Generates events based on poller results
- StatusBridge
 - Communicates status info to ovw topology DB and IPMAP
- Talker
 - Communicates, via talker modules, to ET device-specific processes

paConfig.xml polling settings – Engine Settings

- SubSystemConfig: PollingEngine
- ConfigGroup: PollingSettings
- Global Parameters:
 - BasicPollingEnable All entities true
 - PollNormalIP Entities not in OAD true
 - ReceiveEvents i.e. Link down/up true
 - HSRPPollingEnable true
 - StatisticEnable true
 - StatisticInterval 300
 - ReportBusyObjectsAtStatisticInterval
 - XPL trace objects busy in PA Cache false
 - ReportBusyObjectsInAlarmBrowser
 - Send object busy in PA cahce data to browser false
 - ReportPollingResultsInAlarmBrowser
 - Send polling result trace data with polling results false
 - PollingEngineThreadPoolSize 16

paConfig.xml polling settings – Engine Settings

- SubSystemConfig: PollingEngine
- ConfigGroup: PollingSettings
- Class Specific default Parameters:
 - interval - default interval (300 sec)
 - snmpEnable - true
 - pingEnable - true
 - hsrpEnable - true

paConfig.xml polling settings – Engine Settings

- SubSystemConfig: PollingEngine
- ConfigGroup: PollingSettings
- Class Specific default Parameters: pickManagementAddress
 - MgmtAddrAddrInhibited false
If mgmt address fails, use pickManagementAddress. False means use pickManagementAddress; true implies node will be set down if mgmt address becomes unreachable.
 - MgmtAddr-Preferred false
“If true, the address will be considered for a new management address over an address where this parameter is false as a management address if the current management address fails.”
 - MgmtAddrMaxSnmpQueries 10
 - Max number of simultaneous queries during search for new mgmt addr.
 - Note: Mgmt Addr fixed during netmon discovery; use nmdemandpoll to update
 - Example procedure for limiting pickManagementAddr choices slide 85

paConfig.xml polling settings – Engine Settings

- SubSystemConfig: PollingEngine
- ConfigGroup: PollingSettings
- Class Specific default parameters: pollingBackoff
 - pollingBackoff_FFF 8
Far From Fault backoff multiplier. $5 \text{ min} * 8 = 40 \text{ minutes}$ (SNMP, ICMP)
 - pollingBackoff_NodeDown 6
Node inside fault area polling backoff multiplier (SNMP, ICMP)
 - pollingBackoff_AdminDown 10
Address or Interface that is administratively down (ifAdminStatus) (SNMP)
 - pollingBackoff_OperDown 2
Administratively up (ifAdminStatus), operationally down (ifOperStatus) (SNMP)
 - pollingBackoff_OperUp 4
ifAdminStatus up and ifOperStatus up, but ICMP fails (ICMP)

paConfig.xml polling settings – Engine Settings

- SubSystemConfig: PollingEngine
- ConfigGroup: PollingSettings
- Class Specifications

Class Specification	snmpEnable	pingEnable	Filter Definitons
APANoPollNodes ✱	false	false	Do not poll entries in APANoPollNodes.xml
isIpPhone	false	false	46xx Avaya phones w/ IP Telephony SPI
ifsWithAnycastAddr	n/a	false	Interfaces with duplicate IP addresses
isRouter	true	true	Inherited from NNM topodb capability flag
AvayaIptDevices	true	true	Avaya IPT equipment, e.g. s8700CM, etc.
NotConnectedSnmpSwitch	n/a	true	ET finds no L2 connection to managed device
isSwitch	true	false	Inherited from NNM topodb capability flag
isEndNode	false	true	Not a switch or a router
WanIf ✱	true	false	Defined in filters xml via ifType & ifSpeed
IfTypeFilter ✱	n/a	false	Placeholder for filters based on ifType

✱ = “commented out” xml file definitions

paConfig.xml polling settings – Engine Settings

- SubSystemConfig: PollingEngine
- ConfigGroup: PollingSettings
- Class Specifications

Class Specification	snmpEnable	pingEnable	Filter Definitons
isPartOfAggregatedIF	true	n/a	Interfaces not port aggregating
IFInNotConnectedSwitch	n/a	true	ET finds no connection to mgd device
UnconnectedAdminUpOrTestRouterIf	true	true	Unconnected If is admin up or testing
UnconnectedAdminUpOrTestSwitchIf	false	false	Unconnected If is admin up or testing
UnconnectedAdminDownRouterIf	false	false	Unconnected If is admin down
UnconnectedAdminDownSwitchIf	false	false	Unconnected If is admin down
UnconnectedEndNode	false	true	Unconnected and isEndNode
NotConnectedIF	false	false	Matches any unconnected interface
AllBoards *	false	n/a	Only Cisco boards supported
NoPingAddresses *	n/a	false	Do not ping addrs matching this filter

* = “commented out” xml file definitions

paConfig.xml polling settings – Engine Settings (Cont'd)

- SubSystemConfig: PollingEngine
- ConfigGroup: ConfigPollSettings (these apply to ovet_demandpoll.ovpl)
- Class Specific Default Parameters: :
 - interval 86400 (1 day)
 - enable true
 - interfaceDetailFields ifAlias,ifName,ifPhysAddress,ifDescr
Fields used in interface re-numbering check
Interface Renumbering event: OV_APA_NODE_RENUMBERING
Also logged to \$OV_PRIV_LOG/ovet_poll.log.txt
 - boardDetailFields serialNumber
Fields used in board renumbering check
 - noSuchObjectEnabled false
Enable IF renumber event if SNMP No Such Object error returned
- Class Specific Parameters:
 - isAggregatedIF (applies to noSuchObjectEnabled)
 - [APANoPollNodes filter as placeholder \(commented out in topoFilters.xml\)](#)

paConfig.xml polling settings – Engine Settings

- SubSystemConfig: PollingEngine
- ConfigGroup: TraceRoute
- ClassSpecific default parameters:
 - timeout (milliseconds) 3000
 - minTimeToLive (initial ttl in first outgoing probe packet) 1
 - maxTimeToLive (max ttl number of hops) 30
 - maxTimeOuts (max # timeouts before ending traceroute) 0 = never

- SubSystemConfig: PollingEngine
- ConfigGroup: PingSettings
- ClassSpecific default parameters:
 - timeout (milliseconds) 1000
 - numberOfRetries 2

Note timeout redoubles on every retry, so default = 7 seconds

Regular poll:	1 sec
1 st retry:	2 sec
2 nd retry:	4 sec

paConfig.xml Status Analyzer settings

- SubSystemConfig: StatusAnalyzer
- GlobalParameters:
 - validateOnStartup false
perform full ovet_poll validate and status bridge sync for every node in topology. Set this to true only in stable and smaller scaled environments
 - loadOnlyPolledObjectsIntoMemory false
When this parameter is true, ovet_poll will perform the validate and status bridge sync operation at startup on every node in topology
 - statusAnalyzerThreadPoolSize 10
 - statusAnalyzerQueueSize (input queue of poll results) 65000
 - PAStatusAnalyzerDebugLevel 0
0 is no debugging; 1-4 debug other areas such as polling engine, status analyzer, etc.
 - PAStatusAnalyzerMasterDebugSwitchNode (null)
FQDN of host to start detailed tracing for
 - newNodeAlarmCategory (category for newly-discovered nodes) ""
 - PASendStatusAnalyzerSyncEvent (send OV_PESA_Message) false
Sends a sync message upon completion of each analysis

paConfig.xml Connectivity Fault Analyzer

- SubSystemConfig: StatusAnalyzer
- ConfigGroup: ConnectivityFaultAnalyzer (distinguishes primary/secondary failures)
- General Parameters:
 - cfaEventFunctionTracingEnabled (generate function trace events) false
 - cfaDebugLevel (4 is most verbose, 0 is no tracing) 0
 - cfaDoCompositeRoute (enable traceroute & findActiveRoute to determine primary) false
Should be set to true under normal circumstances
 - cfaTraceRouteSeedPattern (null)
The value of the parameter is of form: cfaTraceRouteSeedPattern = A B C D
cfaTraceRouteSeedValue = E F G H ...where each letter is an ipAddress. If a trace route result comes back that exactly matches the pattern part (A B C D) then substitute the result with the value part (E F G H).
 - cfaTraceRouteSeedValue (see above) (null)
 - cfaTraceRouteThroughFirewall false
False means composite route algorithm will use trace route results only when route distinguisher = 0. Excluded path obtained by findActiveRoute which computes a path by examining ipRouteTable MIBs along the path
 - cfaStpConvergenceTimeSecs (time to delay polling for STP Convergence) 50

paConfig.xml Connectivity Fault Analyzer

- SubSystemConfig: StatusAnalyzer
- ConfigGroup: ConnectivityFaultAnalyzer (distinguishes primary/secondary failures)
- Class Specific Default Parameters: :
 - analysisMaxNumberRetries (overrides snmp config timeouts during analysis) **1**
Issues one retry to reduce expected SNMP timeouts during analysis
 - isImportantNode (suppress/enable secondary failure reporting) **false**
True: node or connection goes down and is symptomatic: primary alarm generated
False: node/connection goes down and is symptomatic: Symptomatic alarm embedded
 - useIcmpIfSnmpNoSuchObj **true**
Only if the ICMP query also timesout, will the interface be considered down or unreachable by the APA CFA analyzer
 - isCriticalNode **false**
On a secondary failure due to CFA, a node unreachable event is sent. If true, generate node down/up instead. Use on WAN edge routers which may not have connectivity through a cloud.
- ClassSpecifications:
 - ImportantNodes: filterName for nodes not to suppress entered into MyHostID.xml file
 - CriticalNodes: filterName for edge nodes to set down vs. unreachable entered into CriticalNodes.xml file

paConfig.xml HSRP and Talker Settings

- SubSystemConfig: StatusAnalyzer
- ConfigGroup: HSRP
- General Parameters:
 - HSRPTransientWait Millisec to wait for failover to stabilize (1 min) 60000
 - GenerateNoStandbyEvent (generate “No Standby” events) true
 - GenerateDegradedEvent (generate “degraded” events) true
 - GenerateFailoverEvent (generate failover events) true
 - GenerateStandbyChangedEvent (send “standby changed” events) true
- SubSystemConfig: Talker
- ConfigGroup: SnmpTalker
- General Parameters:
 - snmpTalkerSessionCacheSize (# of open SNMP sessions) 3
Increase to speed polling performance at expense of system resources
 - NumberOfOIDsPerPDU (controls size of SNMP PDUs) 50

paConfig.xml Status Bridge Settings

- SubSystemConfig: StatusBridge

- Global Parameters:

- StatusBridgeEnabled (ovet_apacConfig.ovpl -enable APAPolling) **false**
- FullTopoSync (full topology synchronization at initialization) **false**

- ConfigGroup: BridgeSettings

- Class Specific Default Parameters:

- DisableNNMPolling (ovet_apacConfig.ovpl -enable APAPolling) **true**
- PrimaryStatusOnly (topology changes only reflected for primaries) **false**
- SecondaryFailureStatus **ET**

If PrimaryStatusOnly = false, SecondaryFailureStatus will match whatever CFA determines the status to be. Allowable values are "ET", "Critical", and "Unknown".

- CorrelateSecondaryFailures **true**

If PrimaryStatusOnly = false, then the status bridge will attempt to correlate the interface failure with a primary interface failure. If set to false, then the status bridge will not attempt to correlate symptomatic failures, with the result that the status message will be a primary failure in NNM

APA XML configuration file best practices

1. Make a backups of the paConfig.xml file, track revisions for reverting
2. Document (offline) *netmon* and APA configuration customizations
3. Set intervals for custom class spec to unique values for checkPollCfg
4. Use ovet_topodump.ovpl to test that the nodes or interfaces pass the class filter
5. Validate your XML syntax using your favorite xml editor or any web browser
6. Test changes using checkPollCfg in the support subdirectory
7. Restart the ovet_poll process to begin using the new settings

Determining a Device's poll settings using checkPollCfg

- -o option for specific objects:

```
C:\OpenView\NNM\support\NM>checkPollCfg -o switch1
```

node	ifName	Board	address	IndexNum	pollInterval	isPolled	pollDisabled	snmp?	ping?	important?
switch1.fognet.com				-		-	0	-		-0
-	IF	[4]		300	1	0	1	0	-
-	IF	[11]		300	1	0	1	0	-
192.168.1.3				-	300	0	0	0	0	-
-	IF	[21]		300	0	0	0	0	-
-	IF	[61]		300	0	0	0	0	-
-	IF	[81]		300	0	0	0	0	-

- -A option for all
- -l [ell] option for summary:

```
C:\OpenView\NNM\support\NM>checkPollCfg -l
```

```
Number of unpolled interfaces : 24 ( total 28 )
Number of unpolled addresses  : 1 ( total 3 )
Number of unpolled cards      : 0 ( total 0 )
```

Fine Tuning polling settings using ovet_toposet

- -a option **allows** APA polling for that entity
- -s option **suppresses** APA polling for that entity
- Use in conjunction with ovw ovtopofix -G to unmanage devices
- V7.5+ only
- Notification of ovet_toposet via OV_TOPOLOGY_Attr_Change_Notification

- Usage:

```
C:\OpenView\NNM\support\NM>ovet_toposet
Usage: ovet_toposet <command>
Where <command> can be any of the following :
    [-h] Prints this help message
    [-s|-a] [-node <nodeName>]
    [-s|-a] [-nodeif <nodeName>]    [-if <Extended Topology ID|Interface Name>]

    [-s|-a] [-board <nodeName>]    [-index<index>] [-subindex<subindex>]
    [-s|-a] [-addr ]                [IPv4 IP Address]    [-OADIId<OADIId>]
```

Fine Tuning polling settings using ovet_toposet

Details show when polling was disabled

The screenshot shows a network monitoring application window titled "Physical Topology of 10.97.245.0/24 (poll: Stop)". The interface includes a menu bar (File, Edit, View, Performance, Configuration, Fault, Tests, Help) and a toolbar with icons for home, back, help, and refresh. Below the toolbar, there are input fields for "Node at Index:" (10.97.245.33) and "Include End Node:" (Exclude). The main area displays a network topology diagram with nodes represented by icons and IP addresses. A central node, labeled "Disc" with IP "10.97.245.33", is highlighted in yellow. A detailed information panel is open for this node, showing the following data:

- Private IP Address: 10.97.245.33
- Management IP Address: 10.97.245.33
- Overlapping Address Domain: SuperPoller5 (5)
- System: VMX0508240
- Location: Minisim2 Server
- Contact: Minisim2
- Manufacturer: Cisco International, Operating System Software...IOS (9w) L3
- Switch/Router Software (IOS) IOS-IM, Version: 12.0(2)WD(L0J) RELEASE SOFTWARE...Copyright (c) 1986-2000 by Cisco Systems, Inc., Compiled Thu 25-May-00 18:26 by lnteg
- When: [Redacted]
- Not Monitored since Aug 21, 2004 12:15:06 PM PDT

At the bottom of the window, a status bar indicates "Total: 7 Critical: 0 Minor: 1 Normal: 3 Not Monitored: 0 Unknown: 0".

ovet_toposet example: disable polling to an interface

```
C:\OpenView\NNM\support\NM>checkPollCfg -o sunny ←
```

node	ifName	Board	address	IndexNum	pollInterval	isPolled	pollDisabled	snmp?	ping?	important?
sunny.fognet.com							0			-0
	192.168.1.6			IF [2]	300	1	0	0	1	-
	192.168.1.7			IF [3]	300	1	0	0	1	-
				IF [1]	300	0	0	0	1	-

```
C:\OpenView\NNM\support\NM>ovet_topodump.ovpl -nodeif sunny ←
```

Name	Status	CommAddr	PrivateAddr	OADId	IPVer	Index
sunny.fognet.com	Normal	192.168.1.6	-	0	4	
hme0	NotMon	-	-	0	4	2
hme0:1	Rspd	192.168.1.6	-	0	4	3
lo0	NotMon	-	-	0	4	1

```
C:\OpenView\NNM\support\NM>ovet_toposet -s -nodeif sunny -if hme0:1 ←
```

```
C:\OpenView\NNM\support\NM>checkPollCfg -o sunny ←
```

node	ifName	Board	address	IndexNum	pollInterval	isPolled	pollDisabled	snmp?	ping?	important?
sunny.fognet.com							0			-0
	192.168.1.6			IF [2]	300	1	0	0	1	-
	192.168.1.7			IF [3]	300	0	1	0	1	-
				IF [1]	300	0	0	0	1	-

paConfig.xml Example: Disable ICMP polling on a Firewall

- Create a new node assertion and new class specification.
- Steps:
 - Backup paConfig.xml and TopoFilters.xml
 - Determine the SNMP sysObjectID of the firewall:
 - Neighbor View, Right Click, details, or
 - `snmpget -T <firewallName> system.sysObjectID.0`
 - In TopoFilters.xml, copy and paste an entire OID-based node assertion block
 - Change the name, title, description and OID block to match your firewall device
 - Check xml syntax and confirm filter matches your devices by running:
 - `ovet_topodump.ovpl -node -filt <newNodeAssertionName>`
 - In paConfig.xml, copy entire isRouter ClassSpecification; paste *before* isRouter
 - Change the ClassSpecification Name to match new nodeAssertion filter name
 - Change pingEnable parameter to false
 - Check xml syntax and confirm polling settings updates for firewall by running
 - `$OV_SUPPORT/checkPollCfg -o <firewallName>`
 - Apply your changes by running `ovstop/ovstart` on `ovet_poll`

paConfig.xml Example: Filtering by ifType

- Two default filters shipped with paConfig.xml in NNM 7.5
 - Both commented out by default
 - IfTypeFilter sets Ping to false; useful to prevent polls “waking” ifs
 - WanIf stops polling of matching interfaces to suppress *connection* level events
 - WanIf is defined as wanIfTypes filter anded with slowIfSpeeds filter
 - slowIfSpeeds include: 9k, 16k, 56K, 64K
 - slowIfSpeeds changed from bits/sec to kb/sec - patch to NNM V7.5
- To Enable:
 - In paConfig.xml remove comments at end & beginning of filter definition
 - Modify default ifTypes in TopoFilters.xml if desired
 - ovstop ovet_poll; ovstart ovet_poll

paConfig.xml Example: Filtering by ifType

IfType Filter definition in TopoFilters.xml:

```
<interfaceAssertion name="IfTypeFilter" title="IfTypeFilter"
description="Interfaces of a particular type">
  <operator oper="OR">
    <attribute>
      <ifType>
        <address>20</address>
      </ifType>
    </attribute>
    <attribute>
      <ifType>
        <address>28</address>
      </ifType>
    </attribute>
  </operator>
</interfaceAssertion>
```

ifTypes used to suppress using WanIf or IfTypeFilter

- Complete/Official list at: www.iana.org/assignments/ianaiftype-mib
 - ifTypes used by IfTypeFilter:
 - 20 - basicISDN
 - 28 - SLIP (Serial Line IP)
 - ifTypes used by WanIf and wanIfType:
 - 23 - ppp
 - 63 - ISDN and X.25 (basic rate ISDN)
 - 75 - ISDN S/T interface
 - 76 - ISDN U interface
 - 77 - lapd, Link Access Protocol D
 - 81 - ds0
 - Additional ifTypes of interest
 - 18 - ds1 (t1 carrier)
 - 21 - primaryISDN
 - 22 - proprietary Point to Point Serial, found on voip routers
 - 53 - proprietary virtual/internal, like fxp0 on Junipers, etc.

Switching Routers

AKA routing switches; multi-layer switches; Swouters

- Generally, APA treats these as routers
 - isRouter class specification precedes isSwitch in paConfig.xml
 - In some cases swapping placing in xml file can produce desired results
- Routers APA polled for all ifs, connected and unconnected
 - Connected means: connected to another node in ET - no user ports
 - but what if we want to SNMP poll just connected interfaces on device?
- How to handle:
 - Create a node filter for these devices in TopoFilters.xml
 - Create matching interface and if assertion filters in TopoFilters.xml
 - Add new class for device, and connected and unconnected IF classes
 - checkpollcfg, restart ovet_poll and ovet_demandpoll device

Switching Routers

pickManagementAddr function (patch to V7.5)

- APA has ability to pick new SNMP address if primary address not available
- Switching routers may provide separate mgmt addrs for controlling layers
- No easy way to force address selection by APA, but telling APA what addresses NOT to pick may offer a solution:
- Create new assertion group in TopoFilters.xml for undesired mgmt addrs
 - See next slide for example
 - Check filter with ovet_topodump.ovpl
 - Create new class specification in paConfig.xml using filter
 - See two slides forward for example
 - Place above NoPingAddresses class specification
 - Check with checkpollcfg, restart ovet_poll, ovet_topodump.ovpl
 - Test by temporarily changing SNMP addresses' community string

Switching Routers

topoFilters.xml node assertion for limiting pickManagementAddr:

```
<addressAssertion name="NoMgmtAddresses" title="No Management Addresses"
description="Addresses which should not be used as management addresses">
  <operator oper="OR">
    <attribute>
      <IPAddress>
        <IPv4>
          <address>10.*.*.*</address>
        </IPv4>
      </IPAddress>
    </attribute>
    <attribute>
      <IPAddress>
        <IPv4>
          <address>127.0.0.1</address>
        </IPv4>
      </IPAddress>
    </attribute>
  </operator>
</addressAssertion>
```

Switching Routers

paConfig.xml class specification for limiting pickManagementAddr:

```
<!-- This class specification to disallow IP addresses to become management
addresses -->
<classSpecification>
  <filterName>NoMgmtAddresses</filterName>
  <parameterList>
    <parameter>
      <name>MgmtAddrInhibited</name>
      <title>Mgmt Address Inhibited</title>
      <description>
        Inhibit the address from being a management address
      </description>
      <varValue>
        <varType>Bool</varType>
        <value>>true</value>
      </varValue>
    </parameter>
  </parameterList>
</classSpecification>
```


Troubleshooting multi-layer devices

- Check for isSwitch and isRouter capability flags on the device.
 - Flags assigned by *netmon* during discovery
 - Check Firewalls for SNMP/ICMP blocking.
 - Force isRouter with G flag; isSwitch with B flag in oid_to_type
- Check for multiple SNMP agent support on the device
 - Some support discreet SNMP agents
 - Consider mapping as multiple devices
 - Set multiple loopbacks for discrete agents
 - Separate addresses from a DNS perspective (remove CNAMEs)

Troubleshooting Devices (In General)

- isSwitch and isRouter issue common across many sorts of devices
 - See previous slides

- Firewalls

- Check Firewalls for SNMP/ICMP blocking.
- Browse SNMP MIBS; check for cut tables that may prevent visibility to:

.1.3.6.1.2.1.1	systemTable	OID for oid_to_type
.1.3.6.1.2.1.17.1	dot1dBaseTable	isSwitch
.1.3.6.1.2.1.4.20.1	ipAdEntTable	
.1.3.6.1.2.1.2.1	ifTable	isRouter/isSwitch
.1.3.6.1.2.1.31.1.1.1.1	ifName	
.1.3.6.1.2.1.31.1.1.1.18	ifAlias	
.1.3.6.1.2.1.4.1.0	ipForwardingTable	isRouter
.1.3.6.1.2.1.4.21	ipRouteTable	isRouter
.1.3.6.1.2.1.4.22.1	ipNetToMediaTable	isSwitch
.1.3.6.1.2.1.3.1.	atTable	

- Example query:

```
snmpwalk <target> 1.3.6.1.2.1.1
```

Characterizing status behaviors

- APA E-Care white papers (requires login):

- APA_Adjustments
- ET_Filters
- APA_Swouters
- APA_FAQs
- APA_Mgmt_Addr

- APA logfiles

- UNIX:

- /var/opt/OV/log/ovet_poll.log.txt
- /var/opt/OV/log/ovet_poll_err.log

- Windows:

- <install_dir>data/log/ovet_poll.log.bin
 - Use <install_dir>\bin\ovlogdump.exe to view log
- <install_dir>data/log/ovet_poll_err.log

- APA Tracing

- Mostly XPL based tracing (See XPL tracing guide)
- See ovtrcadm, ovtrccfg, and ovtrcgui (Win only) in \$OV_SUPPORT

Forcing ET/APA to Recognize New Objects

- After discovering new objects, or forcing via loadhosts:
 - netmon discovered devices show in IPMAP topology, but not ET topology
 - No command to force an object into ET Topology
- Crude methods: ovstop/ovstart will force update, or etRestart.ovpl -disco
- Better: from home base, select Discovery Status, then ET Configuration
 - Initiate full discovery now
 - Or change “enable discovery for a specified number of NNM changes”
 - Default threshold is 2500
 - Schedule discovery for times when the network is active
- Be patient – slow disco means ET isn’t flooding your network with SNMP

APA tracing via log-only events

- OV_TOPOLOGY_Attr_Change_Notification
 - Issued whenever an ET topology object's attribute changes
- OV_TOPOLOGY_Life_Cycle_Notification
 - Issued when an ET object is created or deleted
- OV_TOPOLOGY_Topology_State_Notification
 - Rich data pertaining to the status of ET Discovery
- OV_TOPOLOGY_Status_Change_Notification
 - Issued for every ET topology status change

OV_TOPOLOGY_Status_Change_Notification varbinds of interest

2 The name of the object whose attribute changed

6 The Entity Type whose status changed. This value could be:

E_Unknown=0,	E_Node=1,	E_Interface=2,
E_LogicalInterface=3,	E_Vlan=4,	E_Card=5,
E_PSU=6,	E_Subnet=7,	E_Module=8,
E_Mesh=10,	E_HSRP=11,	E_IfC=12,
E_Address=25		

7 The new status of the object:

NoStatus=0,	Normal=1,	Unknown=2,
Warning=3,	Marginal=4,	Major=5,
Critical=6		

8 The previous status of the object

9 IPv6 entity status types

OV_TOPOLOGY_Attr_Change_Notification varbinds of interest

- 2 The name of the object whose attribute changed
- 5 The Entity Type whose status changed. This value could be:
 - E_Unknown=0, E_Node=1, E_Interface=2,
 - E_LogicalInterface=3, E_Vlan=4, E_Card=5,
 - E_PSU=6, E_Subnet=7, E_Module=8,
 - E_Mesh=10, E_HSRP=11, E_IfC=12,
 - E_Address=25
- 6 The type of the Attribute that changed
 - HSRP_State=0, HSRP_Certainty=1, IfAdmin_Status=2,
 - IfOper_Status=3, Ping_State=4, Snmp_State=5,
 - HSRP_Priority=6 IfC_AssocState=7, Extensible_Attribute=8
- 7 The data type of the Attribute Val that changed. (E_Integer or E_String)
- 8 The Value of attribute 6 if attribute 7 is is E_Integer (0)
- 9 The Value of attribute 6 if attribute 7 is E_String (1)
- 10 The Address Id if entity type is HSRP.
- 12 The name of the User Defined Extensible

APA Polling Statistics

- Collected/updated on 5 minute intervals – details next slide
 - OV_APA_Statistics log-only event (see ovdumpevent output):

```
1082644801 1 Thu 04 22 10:40:01 2004 patchy.fognet.com p OV_APA_Statistics APA
stats: Addresses_Polled:5 CfaAddr:0 CfaAnalysisTime:0.000000 CfaIface:0 CfaN
ode:0 CfaSubnet:0 CfaTasks:0 HSRP_AnalysisTime:0.000000 HSRP_Tasks:0 Interf
aces_Polled:2 PAOC_NumBusyObjects:0 PAOC_NumBusyReferences:0 PE_HSRPGroupsPol
led:0 PE_QueueUsage:0 PE_TasksProcessed:6 PE_TimeOnQueue:0.000000 PE_TimeOnQ
ueueAvg:0.000000 SA_ActiveWorkers:0 SA_BlockedEntries:0 SA_QueueSize:65000 S
A_QueueUsage:0 SA_ThreadNum:10 SA_TimeOnQueue:0.000000 SA_TimeOnQueueAvg:0.00
0000 SA_TimeOnQueueOld:0.000000 SA_WorkProcessed:0 SA_WorkersWaiting:10 ;1 1
7.1.0.58983032 0
```

- Statistics available from home base main window:

Statistic	Current	Max	Min	Max Time
Active Analyzer Tasks	0	0	0	Mar 18, 20
Waiting Poller Tasks	0	0	0	Mar 18, 20
Interfaces Polled (SNMP)	2	2	2	Mar 18, 20
Addresses Polled (ICMP)	5	8	5	Mar 18, 20
HSRP Groups Polled	0	0	0	Mar 18, 20
Waiting Analyzer Tasks	0	0	0	Mar 18, 20

APA Polling Statistics, more details in APA White Paper

- Active Analyzer Tasks
 - The # of polling results currently under analysis. Should trend toward zero.
 - If not trending down, increase # of threads in the status analyzer thread pool.
- Waiting Poller tasks
 - Maximum # of polling tasks waiting to be completed during the last interval.
 - If trending up, the APA poller may be unable to keep up with the polling load.
- Addresses Polled (ICMP):
 - The number of addresses pinged during the last statistics reporting interval.
- Interfaces Polled (SNMP):
 - The number of interfaces queried for status through SNMP in the reporting interval.
- Waiting Analyzer Tasks:
 - The number of polling results waiting to be analyzed. Should trend toward zero.
 - Temporary surges should be expected when there are many failures.
- HSRP Groups Polled:
 - The number of HSRP groups queried for status in the last reporting interval.

APA Polling Statistics in APA_Statistics event

Note all statistics based on the statistics polling interval (5 minutes)

- PE_HSRPGroupsPolled Same as the stat in “Polling/Analysis Summary” table
- PE_TimeOnQueue Time last task is waiting in Polling Engine Queue
- PE_TimeOnQueueAvg Average time Polling Engine Queue tasks are waiting
- PE_TasksProcessed # tasks in Polling Engine Queue processed in interval
- PE_QueueUsage Current number of tasks on the Polling Engine Queue
- SA_TimeOnQueue Time the last task waiting in the Status Analyzer Q
- SA_TimeOnQueueAvg Average time tasks waiting on Status Analyzer Q
- SA_TimeOnQueueOld Current max time task waiting on Status Analyzer Q
- SA_WorkProcessed # of tasks processed in Status Analyzer Q in interval
- cfaAnalysisTime Total time analysis has taken since last statistics event
- HSRP_AnalysisTime Total time HSRP analysis has taken since last event

Event correlation circuits related to NNM-derived status

- NNM 6.0:
 - ConnectorDown differentiates primary from secondary failures
 - Repeated Event applied to Node_up
 - Pair-wise applied to many status events
- NNM 6.2:
 - No Changes to ECS
- NNM 6.31:
 - NodeIF supplements Connector Down, AKA “Router/Switch Health”
 - Pair-wise behavior updated ; IntermittentStatus added
- NNM 6.41
 - De-duplication introduced and applied to status events
 - Intervals, some ECS circuit parameters changed to reduce status alarms
- NNM 7.01
 - APA-based events as sources for ConnectorDown, de-dup, and PairWise
 - OV_PollerPlus correlator added as contributed app to supplement APA
- NNM 7.5
 - Internal circuit for passing generic traps to APA

RepeatedEvent Correlation

- Repeated event correlation becomes a “legacy” correlation with De-dup
- Embeds subsequent matches under original event in alarm browser
- Only indication to users is incrementing of correlated message count
- Default Time Window = 10 minutes
- Repeated event default correlations affecting status:
 - OV_Interface_Unknown
 - OV_Interface_Down
 - OV_Node_Up in V6.x, disabled in NNM 7.x
- Several other events still configured to use Repeated Event:
 - OV_IF_Intermittent
 - OV_BadSubnetMask
 - OV_PhysAddrMismatch

IntermittentStatus Correlation

- IntermittentStatus correlation behavior
 - Detects flapping interfaces/nodes otherwise “hidden” by PairWise
 - AKA “Router/Switch Intermittent Status,” in NNM Docs and “OV_Connector_IntermittentStatus” in correlation composer
 - Applies only to connector interfaces polled by *netmon*
 - Irrelevant when using APA Polling
 - New Alarm in V6.31:
 - OV_IF_Intermittent – OpenView enterprise 58982423
 - RATE_COUNT
 - Default is 4 in V6.31, 5 in V6.4
 - Default is 4 in V7.0, 7.01, 7.5
 - RATE_PERIOD Default is 30 minutes
 - Configure via Correlation Composer OV_NNM_Basic namespace
 - netmon.lrf: –k shortPollTime=120; netmon.lrf:-k shortPollDownCount=2

OV_PollerPlus correlations

- Behavior:
 - Same as IntermittentStatus for APA status events affected by PairWise
 - Unsupported. NOT enabled by default, must be manually loaded
 - Four individual circuits for APA connection, interface, address, node events
 - Fifth additional circuit which is for Link Down traps (Generic 2)
- Status Alarms:
 - Four Alarms in V7.x:
OV_APA_[INTERFACE|NODE|ADDR|CONN]_Intermittent
 - RATE_COUNT
 - Default is 2
 - RATE_PERIOD Default is 30 minutes
- Configuration:
 - See note in APA white paper for configuration instructions

NameSpace Table	
Name	Timestamp
OV_NNM_Ba...	Jan 21, 2...
OV_Nodelf	Mar 28, 2...
OV_Poller	Jan 21, 2...
OV_PollerPlus	Jan 21, 2...

Enabled	Name	Type	
<input checked="" type="checkbox"/>	OV_Link_Intermittent	Rate	!!!
<input checked="" type="checkbox"/>	OV_Conn_IntermittentStatus	Rate	!!!
<input checked="" type="checkbox"/>	OV_Addr_IntermittentStatus	Rate	!!!
<input checked="" type="checkbox"/>	OV_Interface_IntermittentStatus	Rate	!!!
<input checked="" type="checkbox"/>	OV_Node_IntermittentStatus	Rate	!!!

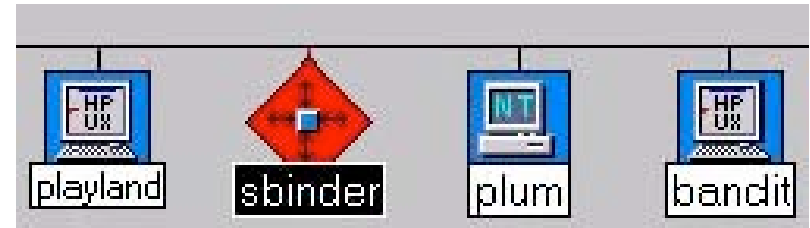
ConnectorDown correlation behavior

- General behavior:
 - NNM's "first" built-in correlation, introduced in NNM V6.0
 - Circuit embeds interface-related events under node-related events
 - Circuit reads path data encoded in varbinds to distinguish primary/secondary
 - Circuit embeds secondary failures under primary failures (*netmon*-only)
 - Important Node filter defines list of nodes considered primary (*netmon*)
 - *genannosrvr* feeds important node filter data to ECS
- *netmon*-based status:
 - *netmon* builds path data in memory on startup to determine primary/secondary
 - Topology status set to "unknown" for subsequent secondary failures
 - Scheduled polls to "downstream" secondary interfaces doubled
- *ovet_poll*-based status:
 - APA failure analysis done on adjacent nodes to correlate connector state
 - *ovet_pathengine* passes primary/secondary path analysis data to *netmon*
 - By default, ET never passes secondary device status to topology/alarm browser

ConnectorDown correlation configuration

- Status Alarms:
 - Interface events embedded into node events for *netmon*-based status
 - Interface/Address/Connection/Node events embedded for APA-based status
 - Secondary alarms from “downstream” nodes embedded (*netmon*)
- Topology Status:
 - Primary Interfaces updated immediately
 - Secondary failures set to selected failure status when polled
 - Down, Unknown (default), Unchanged (*netmon* via *xnmpolling*)
 - Off, ET, Critical, Unknown (APA via the following StatusBridge settings:
 - PrimaryStatusOnly (false); SecondaryFailureStatus (ET); CorrelateSecondaryFailures (true)
 - Connector Node topology status other than Up/Down held 4 minutes
- Configuration:
 - Correlation Manager
 - Network Polling Configuration (set secondary failure polling options)
- Scope: Most if not all *netmon* and APA-based status events

APA/netmon ConnectorDown correlation differences



- ConnectorDown with *netmon* polling:

- Note “triple” layers of embedding

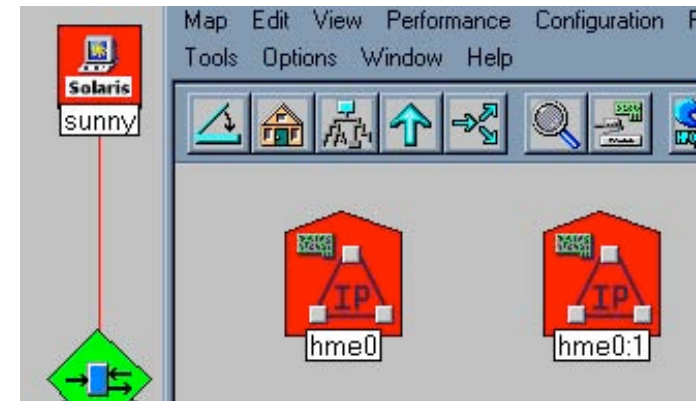
- Primary Parent Event – Node Down
- Primary Child Event -- Interface Down
- Secondary Grandchild Event – Secondary Node/IF down or unknown

Status Alarms Browser						
Ack	Cor	Severity	Date/Time	Source	Message	
<input type="checkbox"/>	*	Warning	Sat May 16 16:57:31	sbinder.cnd.hp.com	Node down	

Correlated Events for Alarm UUID 3fee8c74-ed11-71d1-103f

<input type="checkbox"/>	Sat May 16 16:57:31	sbinder.cnd.hp.com	Node down
<input type="checkbox"/>	Sat May 16 16:57:31	sbinder.cnd.hp.com	IF HP down
...	Sat May 16 16:57:31	playland.cnd.hp.com	IF lan0 Unknown
...	Sat May 16 16:57:31	playland.cnd.hp.com	Node down
...	Sat May 16 16:57:32	plum.cnd.hp.com	IF HP Unknown
...	Sat May 16 16:57:32	plum.cnd.hp.com	Node unknown
...	Sat May 16 16:57:32	bandit.cnd.hp.com	IF lan0 Unknown
...	Sat May 16 16:57:32	bandit.cnd.hp.com	Node down

APA/netmon ConnectorDown correlation differences



- ConnectorDown with APA polling:
 - Note “triple” layers of embedding
 - Primary Parent Event – APA Node Down
 - Primary Child Events -- Interface unreachable
 - Secondary Grandchild Events – Address unreachable
 - Secondary failures never indicated by default

All Alarms Browser

Ack	Corr	Severity	Date/Time	Source	Message
<input type="checkbox"/>	4	CRITICAL	Sat 03 27 11:23:52	sunny.fognet.com	Node Down 192.168.1.6 Capabilities:

Correlated Events for Alarm UUID 229d9d60-800b-71d8-0300-c0a8016b0000

- [-] Sat 03 27 11:23:52 sunny.fognet.com Node Down 192.168.1.6 Capabilities:
- [-] Sat 03 27 11:23:53 sunny.fognet.com IF Unreachable - 192.168.1.6 - Capabilities: Root Cause:
- [-] Sat 03 27 11:23:59 sunny.fognet.com Address Unreachable 192.168.1.6 Unreachable Capa
- [-] Sat 03 27 11:24:08 sunny.fognet.com IF Unreachable - 192.168.1.7 - Capabilities: Root Cause:
- [-] Sat 03 27 11:24:14 sunny.fognet.com Address Unreachable 192.168.1.7 Unreachable Capa


Nodelf correlation behavior

- Behavior:
 - AKA “Router/Switch Health” – affects *netmon* status only - example next slide
 - Supplements ConnectorDown - major re-work of *netmon* status alarms V6.31
 - Takes advantage of V6.31 *netmon* dynamic polls to connector interfaces
 - Nodelf correlates *netmon*-based status of interfaces on the same device
 - Suppresses interface status alarms from non-connector devices (e.g. systems)
 - Suppresses interface alarms from unconnected ports
- Status Alarms:
 - Simple device: send interface events immediately, suppress node events
 - Node alarms for simple devices *not* suppressed when using APA
 - Connector: hold interface event from alarm browser until either:
 - Major node status event occurs (all if's down, all up, all unknown), or
 - PairedTimeWindow (10 Minutes).
- Topology Status:
 - Interface & Node status released immediately
- Configuration:
 - Correlation Composer, OV_Nodelf namespace
 - netmon.lrf: `-k scheduleChassisIfsImmediate=false`

Nodelf correlation behavior – example

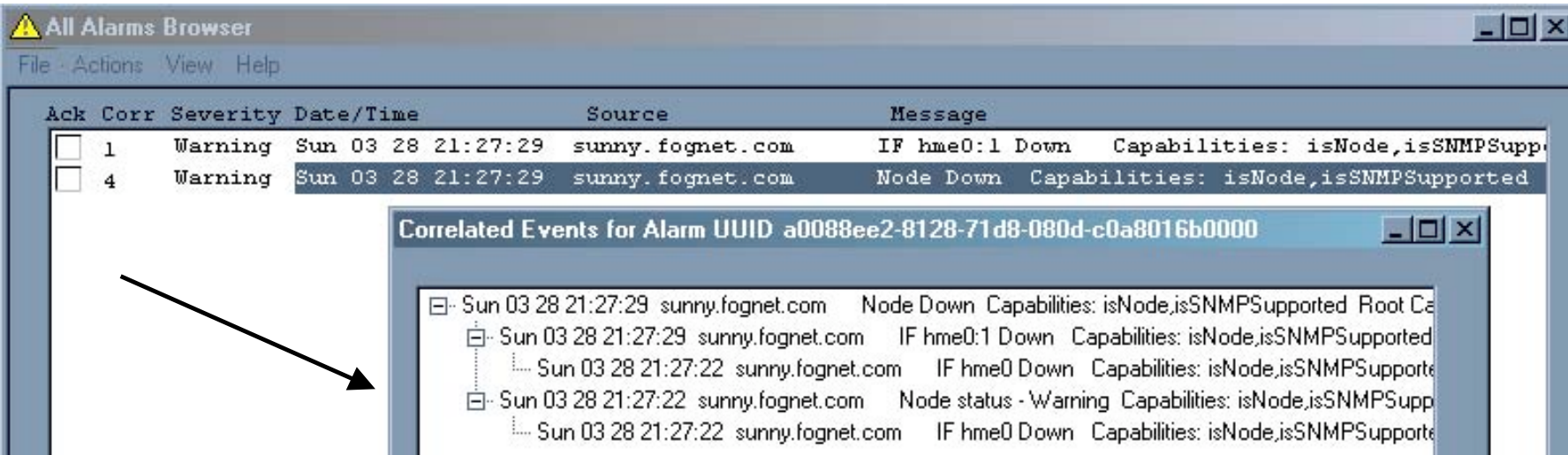
- Example 1: NNM V7.x, *netmon*-based status, Nodelf on (default)
 - Node Down never seen for simple devices – only Interface level events
- Example 2: : NNM V7.x, *netmon*-based status, Nodelf disabled
 - Node event and embedded ConnectorDown correlations deleted for simple device
 - For connector, IF events combined into single IF event (or node event if all down)
 - Same behavior for NNM V6.31, V6.41, V7.0

1



Ack	Corr	Severity	Date/Time	Source	Message
<input type="checkbox"/>	1	Warning	Sun 03 28 18:09:00	sunny.fognet.com	IF hme0:1 Down Capabilities: isNode,isSNMPSupp

2



Ack	Corr	Severity	Date/Time	Source	Message
<input type="checkbox"/>	1	Warning	Sun 03 28 21:27:29	sunny.fognet.com	IF hme0:1 Down Capabilities: isNode,isSNMPSupp
<input type="checkbox"/>	4	Warning	Sun 03 28 21:27:29	sunny.fognet.com	Node Down Capabilities: isNode,isSNMPSupported

Correlated Events for Alarm UUID a0088ee2-8128-71d8-080d-c0a8016b0000

- [-] Sun 03 28 21:27:29 sunny.fognet.com Node Down Capabilities: isNode,isSNMPSupported Root Ca
 - [-] Sun 03 28 21:27:29 sunny.fognet.com IF hme0:1 Down Capabilities: isNode,isSNMPSupported
 - ... Sun 03 28 21:27:22 sunny.fognet.com IF hme0 Down Capabilities: isNode,isSNMPSupperte
 - [-] Sun 03 28 21:27:22 sunny.fognet.com Node status - Warning Capabilities: isNode,isSNMPSupp
 - ... Sun 03 28 21:27:22 sunny.fognet.com IF hme0 Down Capabilities: isNode,isSNMPSupperte

ECS Logging and Troubleshooting

- Logging All Incoming ECS Events
 - To turn on logging `ecsmgr -log_events input on`
 - To turn off logging: `ecsmgr -log_events input off`
 - To change log size: `ecsmgr -max_log_size event <Kbytes>`
 - Log file name is *ecsin.evt0*, is a rolling log, is 512k by default and is located in:
 - UNIX: `$OV_LOG/ecs/1/ecsin.evt0` and `$OV_LOG/ecs/1/ecsin.evt1`
 - Windows: `<install_dir>\log\ecs\1\ecsin.evt0` and `ecsin.evt1`
- Logging Output and Correlated Events
 - `ecsmgr -log_events stream on`
 - `ecsmgr -log_events stream off`
 - `ecsmgr -max_log_size event <Kbytes>`
 - Log file is *default_xxx.evt0*, is a rolling log, 512K by default, and is located in:
 - UNIX: `$OV_LOG/ecs/1/default_sout.evt0` & `default_sout.evt1`
 - Windows: `<install_dir>\log\ecs\1\default_sout.evt0` & `default_sout.evt1`
- Logging discarded or suppressed events:
 - UNIX: `$OV_LOG/ecs/1/default_sdis.evt0` & `default_sdis.evt1`
 - Windows: `<install_dir>\log\ecs\1\default_sdis.evt0` & `default_sdis.evt1`

ECS Tracing and Simulation

- Simulate events for testing ECS logic
 - *ecsevgen* and *ecsevout* in `$OV_CONTRIB/ECS` can be used to replay logs for testing the effects of ECS circuit changes. For more info, see `TroubleshootingEventCorrelation.txt` in that directory.
- ECS Support tools
 - `$OV_SUPPORT/processEvents` – Summarizes output of `ovdumpevents` (UNIX Only)
 - `$OV_SUPPORT/processCorrEvents` – Summarizes output of correlation log (UNIX Only)
 - `$OV_SUPPORT/ECSTracing.ovpl` – Front-end to `pmdmgr` & `ecsmgr` tracing/logging commands
- ECS Tracing
 - ECS tracing can be extremely verbose, but certain development activities can't be sufficiently troubleshot with logging. To enable full ECS tracing:
 - `ecsmgr -i 1 -trace 65536`
 - `pmdmgr -SECSS\;T0xffffffff`
 - The traces are then written to `$OV_LOG /pmd.trc0`.

The End



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